

# AUSTIN UTILITIES NOW

INFORMATION ABOUT YOUR CITY SERVICES



JUL-45382

July 2019

## Enjoy Summer Savings: Lower your utility bills as summer heat rises

Summer's here and so are the high temperatures. The good news is that you can monitor and manage your electric and water bills. Knowing how much electricity and water you are using is a great first step to conservation.

You can access the free Austin Energy web app to monitor your daily energy use and forecast your energy costs. The web app

also lets you receive alerts when your use is approaching a higher-priced tier so you can adjust your electricity use.

You can also download the free Dropcountr home water use report from Austin Water to create your customized water use profile with information about past water use. You can then receive suggestions on saving water as well as details about

water conservation programs.

To access the Austin Energy web app, visit [austinenenergyapp.com](http://austinenenergyapp.com) and enter your City of Austin Utilities username and password. To sign up for Dropcountr, create an account at the Dropcountr website, [dropcountr.com/dashboard/signin](http://dropcountr.com/dashboard/signin) or download the app from the Apple or Android app stores.

### Want to speak with Austin Energy, Austin Water and other city staff members about how to save on summer utility bills?

Visit an event at one of these locations!

- » **July 11, 2019:** Millennium Youth Entertainment Complex, 1156 Hargrave St, Austin, TX 78702, from 4 to 7 p.m.
- » **July 17, 2019:** St. Matthew's Episcopal Church, 8134 Mesa Drive, Austin, TX 78759, from 4 to 7 p.m.
- » **July 25, 2019:** Shepherd of the Hills Presbyterian Church, 5226 W William Cannon Drive, Austin, TX 78749, from 4 to 7 p.m.

### Remember these tips to save on utility bills:

- » Change your AC filter every month.
- » Install LED bulbs and turn off lights when you leave the room.
- » Set your thermostat to 78 degrees or higher.
- » Fix leaky faucets and take shorter showers.
- » Unplug chargers and other electronics when not in use.
- » Water your lawn on your assigned day and time.
- » Visit a local library to stay cool.
- » Wash clothes in cold water.
- » Check out Home Performance with ENERGY STAR® if your house was built before 2010. Rebates and low-interest loans help with these upgrades.

Access [austinenenergy.com/go/summer](http://austinenenergy.com/go/summer) and [austintexas.gov/summersavings](http://austintexas.gov/summersavings) for more tips and tools today!



### SAFETY TIP!



### Stay safe. Sign up for Warn Central Texas.

Are you prepared for all kinds of emergencies? Sign up for alerts at [warncentraltexas.org](http://warncentraltexas.org) and stay informed before, during and after any emergency. This notification system allows emergency personnel to contact residents about a disaster or public safety event in their area via text, email or phone. The [warncentraltexas.org](http://warncentraltexas.org) alert system is provided by the Capital Area Council of Governments for Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano, Travis and Williamson counties.

# Austin Code wants to know, are you Summer Ready?

Summer should be about running barefoot in your yard, barbeques and pool parties, NOT bug bites!

The Texas summer heat and standing water are ideal conditions for mosquitoes and other bugs to thrive. Before the summer heats up, do a quick look around your house:

- » **Your lawn should be 12 inches or shorter.**
- » **Flip over buckets or plastic containers that are filled with dirty water.**

» **You can donate larger, unwanted items, and you can take tires and other recyclables to a local recycling center. DO NOT throw them in your alley or create a dumping location.**

For more information on what you can do to help keep bugs at bay, visit us online at [austintexas.gov/code](http://austintexas.gov/code). And remember, you can report a code violation by calling **3-1-1** or by submitting a report online.



## We're on the roads again!

Austin Public Works is improving more than 500 streets this summer. Sealcoat is the City's preventative street maintenance. It has been used for several decades to keep streets in good condition.

Here's what you need to know:

- » **Loose rock is common and takes time to fully settle.**
- » **Avoid sharp turning and hard braking to prevent spreading loose rock.**
- » **Park vehicles away from streets for two days while work is being done.**
- » **Be on the lookout for signs and door hangers for more specific timing.**



Visit [austintexas.gov/streetmaintenance](http://austintexas.gov/streetmaintenance) to see if your street is scheduled to be resurfaced.

## Green By Design

Green by Design Workshops

Aug. 1, 8, 15 • 7-9 p.m.

For more information, visit [greenbuilding.austinenergy.com](http://greenbuilding.austinenergy.com)

**Session 1:** Planning and designing a green home

**Session 2:** Green materials, products and landscaping

**Session 3:** Green home systems

## Power Partner Thermostat offers up to \$110 in rebates, new products included

The Austin Energy Power Partner Thermostat Program now includes new models from ecobee, Honeywell and more. This expands the program to include more than 36 different thermostat models. Residential and commercial customers can get a \$25 energy efficiency rebate for purchasing and installing qualifying thermostats and another \$85 for participating in Smart Energy Savings events.

When you sign up for Smart Energy Savings events, you're

agreeing to allow Austin Energy to adjust your thermostat by 2 to 4 degrees from June through September to help keep grid congestion and rates low in Austin. On top of great rebates, these thermostats can save on your home AC use, helping to keep your bill lower.

To learn more and review a list of qualifying Wi-Fi thermostats, visit [austinenergy.com/go/powerpartner](http://austinenergy.com/go/powerpartner).



Si gusta recibir este folleto en español, llame a los Servicios Públicos de la Ciudad de Austin al 512-972-9523.

Customer Service Phone: 512-494-9400

24-Hour Power Outage Reporting: 512-322-9100 | 24-Hour Emergency Water Service: 512-972-1000

North Austin Utility Customer Service Center (Walk-in Center): 8716 Research Blvd., Ste. 115

Rosewood-Zaragosa Neighborhood Center (Walk-in Center): 2800 Webberville Road, Ste. 110



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