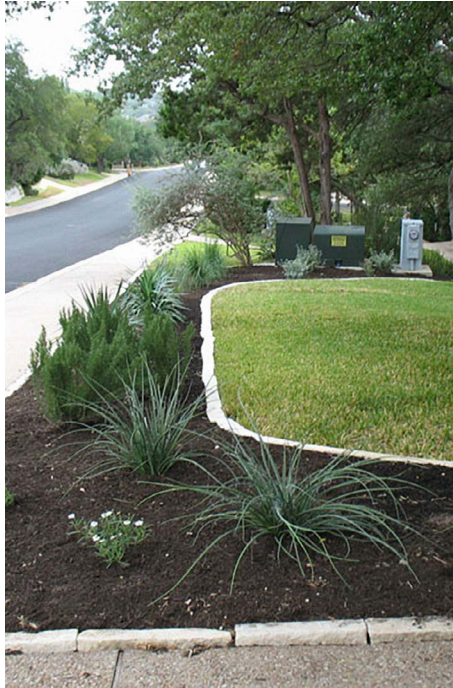
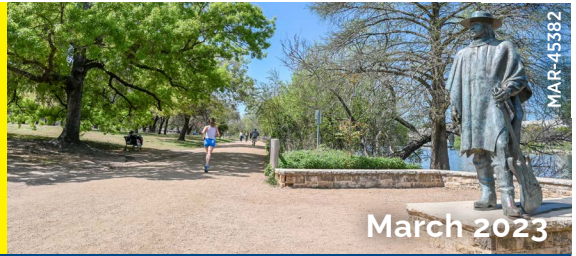


AUSTIN UTILITIES NOW

INFORMATION ABOUT YOUR CITY SERVICES



Find ways to conserve water

Spring is here which means the inevitable Texas summer is around the corner. Austin Water Conservation offers a variety of rebates to keep your landscape healthy while using less water.

- » The **Landscape Survival Tools Rebate** (up to \$120) promotes resilient landscapes through mulch, compost and core aeration. These techniques help ensure that water stays on your yard and reduces the need for supplemental irrigation.
- » The **WaterWise Landscape Rebate** (up to \$1,750) helps homeowners convert healthy turf grass to native plant beds, which help reduce or end the need for extra landscape watering.

- » The **Waterwise Rainscape Rebate** (up to \$500) helps homeowners install rain gardens to promote better absorption during rain events and help prevent runoff.
- » Both **WaterWise** programs require preapproval. Please review rebate guidelines for full eligibility requirements.

For a full list of program requirements, tools and rebates — including pool, irrigation and rainwater harvesting rebates — please visit austintexas.gov/department/rebates-tools-programs.



Green By Design free webinars are back

Join Austin Energy Green Building for Green By Design — free online workshops that help you learn how to build, buy or remodel a sustainable home. Speakers will discuss building practices that improve energy and water efficiency, increase comfort and reduce maintenance.

Session 1: Planning and design
Tuesday, April 11

Session 2: Materials and landscaping
Tuesday, April 18

Session 3: Home systems
Tuesday, April 25

You can join webinars live on the session dates or view the recordings later. Register online at austinenergy.com/go/webinar.



We help neighbors improve their community

Small changes can have a big impact. Just think how wildflowers can transform medians, crossing signals can slow traffic and gathering places can build community. Austin Public Works' Neighborhood Partnering Program works with groups across Austin to build these kinds of community-driven improvements. From pocket parks to playscapes and lighting to landscaping, any local organization can apply to take a creative project from idea to installation.

More than 70 community-initiated projects have been completed since the Neighborhood Partnering Program first launched in 2010. Could yours be next? Start turning your vision into reality.

Visit austintexas.gov/neighborhoodpartnering today to learn more.

Selling a home? Make sure it's ECAD compliant



Selling a home this spring? Decide how you will comply with the Energy Conservation Audit and Disclosure (ECAD) ordinance, which requires home sellers to disclose home energy details to buyers during a real estate transaction. ECAD applies to

homes 10 years old or older that fall within the Austin city limits and the Austin Energy service area.

Your ECAD compliance options:

Option 1: Schedule a home energy audit with a qualified ECAD Energy Professional, especially before putting your house on the market.

Option 2: Participate in a qualifying Austin Energy program:

» **Home Performance with ENERGY STAR®** provides rebates and financing options to help customers make home energy improvements. Limited Time Offer!

Enjoy rebates averaging \$2,600 or 0% financing through April 15. Start today at austinenergy.com/go/house.

» **Weatherization Assistance** offers free home energy improvements to qualifying customers. Apply in minutes at austinenergy.com/go/weatherize.

» **Rebates and incentives** provide ECAD compliance for customers who complete three or more qualifying energy improvements or receive at least \$500 in energy rebates. Learn more at austinenergy.com/go/residential.

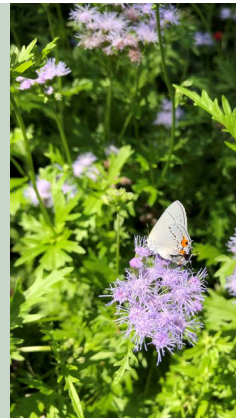
To check the ECAD compliance status of your property, visit austinenergy.com/go/ecadstatus.



Grow Green — spring into action

Austin's creeks and lakes need our help! Synthetic fertilizers and pesticides from some landscaping practices contain harmful chemicals. These pollutants travel from land to water, creating a big impact.

Help reduce harmful algae blooms and water pollution by using natural gardening practices on your lawn and gardens! Avoid using weed and feed products. Improve the soil with nutrient-rich compost. Select plants that are native or adapted to Central Texas. Get easy tips to create beautiful landscapes that are healthier for you, your family and Austin's natural areas at growgreen.org.



Clear the Way!

We've all seen it — cars parked over sidewalks and overgrown trees and shrubs blocking the path and making it harder to navigate around town. But, did you know that property owners are responsible for maintaining areas of the right of way adjacent to their property? It's true! Remember to park out of the right of way and trim any private tree limbs, plants and other vegetation 8 feet above the sidewalk and 14 feet above the street. This helps make sure you and your neighbors have a clear and safe path to get around town. For more information, call 3-1-1 or visit austintexas.gov/clearthrow.

Let Austin Resource Recovery help with your spring cleaning

As we welcome the spring season, you may be taking on the daunting task of spring cleaning. Did you know there is a program that will collect unwanted items right from your curb?

Offered in partnership between Austin Resource Recovery (ARR) and Goodwill Central Texas, the Clothing and Housewares Curbside Collection Program offers free on-call curbside collection of unwanted clothing, shoes, accessories, toys, linens and housewares for reuse or recycling.

The on-call collection service is available to ARR customers free of charge. Customers are asked to follow simple guidelines when using the program, including placing all items for collection in the provided Clothing and Housewares Curbside Collection bags and not setting out infested items for collection.

Get a complete list of guidelines and schedule a collection at austintexas.gov/clothing. Happy cleaning!

Para obtener una copia en español de esta publicación, visite coutilities.com/go/utilitynews.

Customer Service Phone: 512-494-9400

24-Hour Power Outage Reporting: 512-322-9100 | 24-Hour Emergency Water Service: 512-972-1000

East Austin Utility Customer Service Center (Walk-in Center): 2800 Webberville Rd.

North Austin Utility Customer Service Center (Walk-in Center): 8716 Research Blvd., Ste. 115

South Austin Utility Customer Service Center (Walk-in Center): 1901 W. William Cannon Drive, Ste. 100

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The City of Austin is committed to compliance with the Americans with Disabilities Act. Reasonable modifications and equal access to communications will be provided upon request. TDD 512-974-3256, Relay Texas 7-1-1. MAR-45382

