

AUSTIN UTILITIES NOW

INFORMATION ABOUT YOUR CITY SERVICES



MAR-45382

Have an idea for a project in your neighborhood?

From community gardens to playgrounds, sidewalks to public art and bike lanes to other creative projects, your neighborhood can team up with the Neighborhood Partnering Program to make an idea a reality.

The City of Austin's Neighborhood Partnering Program is an award-winning cost-share program that works with area neighborhoods to resource and deliver community-initiated projects. This program assists in developing, resourcing and executing small- to medium-sized improvement projects. These

projects take place in the City's right of way or on City-owned property. Neighborhoods and communities share in the cost of their project, often through fundraising or donation of services, materials or volunteer hours.

Download the brochure and get more information at austintexas.gov/neighborhoodpartnering. For additional info, email us at PWDNeighborhoodPartnering@austintexas.gov or call **512-974-6439**.

Every Austinite deserves the opportunity to build today for our communities of tomorrow.



SAFETY TIP!



Call before you dig

Do you know what could be under your yard? This is the kind of mystery that is better solved before you dig. Call Before You Dig is a free service that locates your underground utilities. Your property could be hiding electric cables, gas lines, water lines and wastewater lines. One call to 8-1-1 and all your utilities will be marked. For more information, visit austinenergy.com/go/811.

Selling or buying a home built before 2010?

Whether buying, selling or renting a home or apartment in the Austin area, the Energy Conservation Audit and Disclosure ordinance is here to help you make a sound decision. The ordinance requires energy disclosures for homes and buildings more than 10 years old that are served by Austin Energy and located within Austin city limits. Like other energy ordinances throughout the United States, ECAD helps promote energy efficiency and environmental responsibility by identifying potential energy savings in homes, businesses and multifamily properties.

For homebuyers, the energy audit helps show the full cost of a new home by revealing otherwise hidden costs associated with ongoing maintenance and home energy use. For home sellers, an ECAD audit can highlight energy efficiency features that translate into a more distinct and attractive



listing in a competitive real estate marketplace.

For multifamily properties and their residents, property owners provide their energy audit results to current and prospective renters so that they can make an informed decision prior to signing a new lease or renewal.

For more information about the Energy Conservation Audit and Disclosure ordinance, compliance and related Austin Energy rebate programs, go to austinenergy.com/go/ECAD.

What you need to know about waste hauling

Your spring cleaning may be in full swing, but did you know that to haul rubbish like tires, brush, landfill trash and debris in the city, it is required to have a waste-hauler license?

A waste-hauler license is required by law and helps to keep illegal dumping within the city to a minimum. To find a licensed hauler, check out austintexas.gov/page/licensed-haulers and to apply for this license, you can visit

austintexas.gov/department/austin-private-waste-hauler-licensing.

Once there, the application will guide you through the process and documents you will need to complete your application.

Make sure to keep your license up to date as violations are punishable by a fine of up to \$2,000. Let's keep our tidying resolution and make it official with a license! Happy cleaning!



Earn a \$75 rebate by reducing your waste

A recent study showed that 46 percent of what goes into our landfills is made of organic, or compostable, material. To help combat that waste, the City of Austin offers free home composting and chicken keeping classes. Qualifying Austinites can apply for a \$75 rebate toward the purchase of a home composting system or chicken coop.

Composting at home can keep an average of 280 pounds out of your trash cart each year while also providing you with nutrient rich soil for your lawn or garden. The average chicken can eat close to seven pounds of food scraps a week, among other benefits.

To learn more about classes, rebates and how to reduce your waste at home, visit austinrecycles.com.

Free household document shredding

Saturday, April 25 from 8 a.m.-1:30 p.m. • Shred-It, 4129 Commercial Center Dr.

With the threat of identity theft, it is important to carefully dispose of personal records including financial and medical records. Because of that, the Austin chapter of ARMA, along with Shred-It, are sponsoring the 17th annual Free Spring Shred Day.

Only dry paper packed in cardboard boxes no larger than 24 by 24 by 36 inches with fitting lids or securely closed flaps will be accepted. Please do not bring hard plastics, plastic bags, electronic media, batteries or three-ring binders. No more than 10 boxes per vehicle will be accepted, and all the shredded material and cardboard boxes are recycled.



Monetary donations will be accepted at the event, with proceeds split evenly between Austin ARMA and the Central Texas Food Bank.

For additional information about Shred Day, please visit austinarma.com/shred-day. For additional questions, email austinarmachapter@gmail.com or call **512-937-3347**.

Get rid of your broken and bulky items

It's spring! As the days get longer and the grass gets greener, you may be feeling inspired to clean and declutter your space. Many local reuse organizations are happy to take extra clothes, toys and household items off your hands, but what do you do with the bulky and broken items? Austin Resource Recover offers bulk collection twice a year to pick up unwanted electronics, appliances, metals, tires, lumber, furniture and more. Keep an eye out for our bulk notification postcard in the mail or check your collection schedule by clicking on the My Schedule icon at austintexas.gov/bulk.

Si gusta recibir este folleto en español, llame a los Servicios Públicos de la Ciudad de Austin al 512-972-9523.

Customer Service Phone: 512-494-9400

24-Hour Power Outage Reporting: 512-322-9100 | 24-Hour Emergency Water Service: 512-972-1000

North Austin Utility Customer Service Center (Walk-in Center): 8716 Research Blvd., Ste. 115

Rosewood-Zaragosa Neighborhood Center (Walk-in Center): 2800 Webberville Road, Ste. 110



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