



Green Power Fueled by Austin

Austin isn't just using clean energy — it's driving it.

Every choice our customers make, from GreenChoice® subscriptions to solar program participation, helps to power a sustainable future. Austin Energy's renewable solutions exist because of you. Together, we're not just recipients of green power — we're its engine.

Austin Energy offers renewable energy programs for homes and businesses. Whether you want a simple subscription or rooftop solar, there's a Green Power option that fits.

- **GreenChoice® Renewable Energy:** 100% renewable is 100% easy. Support wind and solar through a simple subscription. Available to both homes and businesses.
- **Community Solar:** Interested in going solar but can't because you rent or your home is too shaded? When Austin Energy has available spaces in the Community Solar program, you can sign up to choose 100% locally-generated solar energy.
- **Home Solar:** Install solar panels on your property and receive bill credits. Austin Energy offers a \$2,500 rebate for eligible home solar projects.
- **Multifamily Solar:** Austin Energy's Multifamily Capacity-Based Incentive Program helps property owners save on solar installation while tenants benefit from monthly solar credits.
- **Commercial Solar:** Power your business with on-site solar. Lower operating costs and meet sustainability goals. Austin Energy offers incentives to help reduce the cost of installing your solar energy system.

Explore clean energy options at austinenergy.com/greenpower.



Spring into action with Grow Green

When it rains, chemicals from yards can wash into local creeks and lakes. Help protect our waterways by choosing earth friendly habits in your lawn and garden.

- **Skip synthetic weed and feed products.** Their ingredients often contribute to water pollution.
- **Build healthier soil and stronger plants** by using nutrient rich compost instead of traditional fertilizers.
- **Choose native and well adapted plants** to reduce the need for pesticides and other chemical treatments.

Find more Central Texas gardening tips at growgreen.org.

Simplify your life and help the environment

Paperless billing makes managing your City of Austin Utilities account easier. Receive your bill by email and pay securely online with immediate posting — no misplaced mail, checks or stamps.

Worried about an e-bill getting lost in your email inbox? Set up customized notifications to get billing alerts whenever you want them, as well as confirmation when your payment posts. Prefer even more convenience? Enroll in Autopay so your payment is never late.

Paperless billing saves time, reduces paper use, and gives you quick, secure access to your account anytime, by smartphone, tablet or computer. Sign up today at coutilities.com/go/paperless.



Spring cleaning in Austin

Spring is here, and it's a great time to tidy up around your home. Get a fresh start today by removing unwanted items responsibly. In Austin, there are many resources to help.

City of Austin residential customers can schedule an on-demand pick-up for bulk, brush and household hazardous waste (HHW). All Austin and Travis County residents can schedule a drop-off at the Recycle & Reuse Drop-Off Center to dispose of batteries, electronics, HHW and other hard-to-recycle items.

If needed, you can find a licensed private hauler to collect and remove trash, recycling or compostable material. Please ensure your private waste hauler is licensed.

For business owners, the City's Zero Waste Business Rebate offers up to \$3,000 for eligible businesses that reduce waste beyond the Universal Recycling Ordinance requirements.

In Austin, property owners are responsible for keeping homes and businesses in the community clean, and illegal dumping is a code violation. These resources can help you get rid of unwanted items the right way.

- **Private waste haulers:** austintexas.gov/hauler
- **Zero Waste business rebate:** austintexas.gov/zwbizrebate
- **Austin Resource Recovery services:** austinrecycles.com
- **More code compliance tips:** austintexas.gov/code-compliance-resources

Suspect illegal dumping in your area? Report it to [Austin 3-1-1](tel:311).



Get home safe: avoid distractions while driving

April is Distracted Driving Awareness Month, and Austin Transportation and Public Works urges drivers to put down their phones and stay focused to help prevent severe crashes in our community.

Distracted driving is one of the leading causes of serious crashes locally and nationwide. Distractions can include texting, adjusting the radio or GPS, eating, drinking or applying makeup. In Texas, it is illegal to read, write or send texts on a handheld device while driving, with fines up to \$200.

More importantly, distracted driving costs lives. Put the phone away and focus on the road — for your safety and the safety of others.

Read more about Austin's efforts to eliminate roadway fatalities and serious injuries at austintexas.gov/department/vision-zero.

Citywide Density Bonus Program proposal coming soon – give us your feedback

The City of Austin is developing a proposal for a new Citywide Density Bonus Program to encourage new affordable housing as development occurs. The proposal will also update existing programs, including Density Bonus 90 and Vertical Mixed Use, reflect new state legislation and incorporate community feedback from other density bonus programs.

We're requesting feedback from the community during the months of April and May, prior to submitting our proposal to City Council. Learn more about this project, find community events and provide your input by visiting speakupaustin.org/CitywideDB.



Para obtener una copia en español de esta publicación, visite coautilities.com/go/utilitynews.

Customer Service Phone: 512-494-9400

24-Hour Power Outage Reporting: 512-322-9100 | **24-Hour Emergency Water Service:** 512-972-1000

North Austin Utility Customer Service Center (Walk-in Center): 8716 Research Blvd., Ste. 115

South Austin Utility Customer Service Center (Walk-in Center): 1901 W. William Cannon Drive, Ste. 100