

**CITY OF AUSTIN UTILITY RATES AND FEES SCHEDULE**T-42685  
11/01/21For detailed information on rates and fees, call **512-494-9400** or **1-888-340-6465**.Para información detallada o tarifas en español, llame al **512-494-9400** o llame al **1-888-340-6465**.**RATES****Austin Energy — ELECTRIC****Residential Rates**

Customer Classification	Customer Charge (\$/Month)	Energy Charge (\$/kWh) kWh Tier	Power Supply Adjustment (\$/kWh)	Regulatory Charge (\$/kWh)	Community Benefit Charge (\$/kWh)
Inside Residential (Inside City Limits)	\$10.00	0-500 \$0.02801 501-1000 \$0.05832 1001-1500 \$0.07814 1501-2500 \$0.09314 Additional \$0.10814	\$0.02877  -	\$0.01206	\$0.00516
Outside Residential (Outside City Limits)	\$10.00	0-500 \$0.03700 501-1000 \$0.05600 Additional \$0.07868	\$0.02877	\$0.01206	\$0.00344

**Inside Commercial Rates - Inside City Limits**

Customer Classification	Customer Charge (\$/Month)	Electric Delivery Charge (\$/kW)	Demand Charge (\$/kW)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)	Regulatory Charge	Community Benefit Charge (\$/kWh)
Secondary < 10 kW	\$18	NA	NA	\$0.04802	\$0.02877	\$0.01206 / kWh	\$0.00420
Secondary ≥ 10 < 300 kW	\$27.50	\$4.50	\$4.19	\$0.02421	\$0.02877	\$3.36 / kW	\$0.00420
Secondary ≥ 300 kW	\$71.50	\$4.50	\$6.40	\$0.01955	\$0.02877	\$3.36 / kW	\$0.00420
Primary < 3 MW	\$275	\$4.50	\$7.00	\$0.00053	\$0.02811	\$3.29 / kW	\$0.00413
Primary ≥ 3 < 20 MW	\$2,200	\$4.50	\$9.17	\$0.00052	\$0.02811	\$3.29 / kW	\$0.00413
Primary ≥ 20 MW	\$2,750	\$4.50	\$10.37	\$0.00152	\$0.02811	\$3.29 / kW	\$0.00413
Contract Primary	\$11,000	\$4.50	\$10.20	\$0.00000	\$0.02811	\$3.29 / kW	\$0.00058
Transmission	\$2,750	NA	\$12.00	\$0.00500	\$0.02775	\$3.25 / kW	\$0.00408
Contract Transmission	\$21,120	NA	\$11.15	\$0.00000	\$0.02775	\$3.25 / kW	\$0.00058

**Outside Commercial Rates - Outside City Limits**

Customer Classification	Customer Charge (\$/Month)	Electric Delivery Charge (\$/kW)	Demand Charge (\$/kW)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)	Regulatory Charge	Community Benefit Charge (\$/kWh)
Secondary < 10 kW	\$18	NA	NA	\$0.04802	\$0.02877	\$0.01206 / kWh	\$0.00296
Secondary ≥ 10 < 300 kW	\$27.50	\$4.50	\$4.19	\$0.02356	\$0.02877	\$3.36 / kW	\$0.00296
Secondary ≥ 300 kW	\$71.50	\$4.50	\$6.40	\$0.01902	\$0.02877	\$3.36 / kW	\$0.00296
Primary < 3 MW	\$275	\$4.50	\$7.00	\$0.00052	\$0.02811	\$3.29 / kW	\$0.00291
Primary ≥ 3 < 20 MW	\$2,200	\$4.50	\$9.17	\$0.00051	\$0.02811	\$3.29 / kW	\$0.00291
Primary ≥ 20 MW	\$2,750	\$4.50	\$10.37	\$0.00152	\$0.02811	\$3.29 / kW	\$0.00291
Contract Primary	\$11,000	\$4.50	\$10.20	\$0.00000	\$0.02811	\$3.29 / kW	\$0.00058
Transmission	\$2,750	NA	\$12.00	\$0.00500	\$0.02775	\$3.25 / kW	\$0.00288
Contract Transmission	\$21,120	NA	\$11.15	\$0.00000	\$0.02775	\$3.25 / kW	\$0.00058

**Other Rates**

Customer Classification	Customer Charge (\$/Month)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)
Customer Owned Metered Lighting	\$15	\$0.06175	\$0.02877
Customer Owned Non-Metered Lighting	-	\$0.02604	\$0.02877

Customer Classification	100 Watt	175 Watt	250 Watt	400 Watt	Power Supply Adjustment (\$/kWh)
Security Lights	\$7.03	\$12.05	\$18.07	\$28.12	\$0.02877

# RATES

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## Austin Water — WATER & WASTEWATER

### Retail Water Rates

<b>Residential Customers</b>					
Meter Size (inches)	Monthly Customer Account Charges			Monthly Consumption (Volume) Charge	
	Equivalent Meter	Tiered Minimum Charge (Based on Total Billed Consumption)		Interval	Charge per 1,000 Gallons
5/8	\$7.25	Gallons:		0-2,000 Gallons	\$2.89
3/4	\$10.60	0-2,000	\$1.25	2,001-6,000 Gallons	\$4.81
1	\$13.60	2,001-6,000	\$3.55	6,001-11,000 Gallons	\$8.34
1 1/2	\$15.50	6,001-11,000	\$9.25	11,001-20,000 Gallons	\$12.70
2	\$25.40	11,001-20,000	\$29.75	20,001- Over Gallons	\$14.21
3	\$75.10	20,001- Over	\$29.75		
4	\$124.80				
6	\$253.80				
8	\$482.20				
10	\$760.20				
12	\$998.40				
<b>Customer Assistance Program (CAP)</b>					
The Customer Charge, Tiered Fixed Charge, and the Community Benefit Charge are waived for CAP customers who are only charged a discounted Volume Charge, the Water Revenue Stability Reserve Fund Surcharge and Drought Surcharge.				0-2,000 Gallons	\$1.23
				2,001-6,000 Gallons	\$3.65
				6,001-11,000 Gallons	\$6.00
				11,001-20,000 Gallons	\$11.51
				20,001- Over Gallons	\$14.21

<b>Multi-Family &amp; Commercial Customers</b>					
Meter Size (inches)	Monthly Customer Account Charges			Monthly Consumption (Volume) Charge	
	Equivalent Meter	Additional Multi-Family	Additional Commercial	Customer	Charge per 1,000 Gallons
5/8	\$7.25	\$12.50	\$8.75		
3/4	\$10.60	\$21.00	\$15.00		
1	\$13.60	\$33.00	\$23.00		
1 1/2	\$15.50	\$42.00	\$29.00		
2	\$25.40	\$83.00	\$58.00		
3	\$75.10	\$292.00	\$204.00		
4	\$124.80	\$500.00	\$350.00		
6	\$253.80	\$1,042.00	\$729.00		
8	\$482.20	\$2,000.00	\$1,400.00		
10	\$760.20	\$3,167.00	\$2,217.00		
12	\$998.40	\$4,167.00	\$2,917.00		
				Off Peak (Nov. 1 - June 30 bills)	
				Peak (July 1 - October 31 bills)	
				Multi-Family	Off Peak    Peak
				Commercial	\$4.53    \$5.00
					\$5.27    \$5.66

**Large Volume & Wholesale Customers**

Charges Vary by Customer

**All Customers - Water Revenue Stability Reserve Fund Surcharge**

Retail: \$0.05 per 1,000 Gallons    Wholesale: \$0.10 per 1,000 Gallons

**Water Non-CAP Retail Customers - Community Benefit Charge**

\$0.15 per 1,000 Gallons

**All Customers - Water Drought Rate Surcharge**

Stage 3: \$1.00 per 1,000 Gallons    Stage 4: \$3.00 per 1,000 Gallons  
Surcharge will take effect next monthly billing cycle following the declaration of Stage 3 or Stage 4 water restrictions and will continue until directed by City Manager.

### Retail Wastewater Rates

Monthly Customer Charge	Customer Class	Charge per 1,000 Gallons
\$10.30	<b>Single Family Residential:</b>	
	0 - 2,000 Gallons	\$4.85
	2,001 - Over Gallons	\$9.94
	<b>Customer Assistance Program:</b>	
	0 - 2,000 Gallons	\$3.11
	2,001 - Over Gallons	\$7.90
	<b>Multi-Family</b>	\$8.93
	<b>Commercial</b>	\$8.95
	<b>Large Volume and Wholesale</b>	Varies by Customer

**Wastewater Non-CAP Retail Customers - Community Benefit Charge**

\$0.15 per 1,000 Gallons

# RATES

## Austin Resource Recovery MONTHLY—TRASH

Customer Charge	Trash Charges			
Commercial: \$18.80 +	Each 24 gallon trash cart:	\$3.85	<b>Frequency</b> <b>Surcharge</b>	
	Each 32 gallon trash cart:	\$5.10		
	Each 64 gallon trash cart:	\$10.25		
	Each 96 gallon trash cart:	\$30.70		
			1x per week:	\$0.00
			2x per week:	\$40.00
			3x per week:	\$100.00
			6x per week:	\$200.00
			7x per week:	\$240.00
Residential: \$18.80 +	Each 24 gallon trash cart:	\$3.85	Dumpster Service:	\$20.00
	Each 32 gallon trash cart:	\$5.10		
	Each 64 gallon trash cart:	\$10.25		
	Each 96 gallon trash cart:	\$30.70		
Central Business District				
Commercial	\$8.75 + \$17.40 Trash per cubic yard per week + \$17.00 Special Cleaning Service + \$11.50 Composting per cubic yard per week			
Residential	\$7.00 + \$14.50 Dumpster Fee			
Other Fees & Charges				
New Service Fee	\$15.00	Un-Stickered Extra Trash, per bag	\$10.20	
Cart Exchange Fee	\$15.00	Extra Trash Stickers	\$5.00	
Late Set Out Fee	\$8.00	Damaged Cart Fee	\$45.00	
Special Hauling and Collection Services: call 3-1-1 for pricing and scheduling information.				

### Clean Community Services - MONTHLY

Customer Charge	Residential	Commercial
Austin Resource Recovery	\$4.70	\$16.50

### Clean Community Services - MONTHLY

Customer Charge	Residential	Commercial
Austin Code Department	\$4.60	\$4.60

### Watershed Protection – MONTHLY DRAINAGE CHARGE

Monthly Drainage Charge	=	Monthly Base Rate (\$/sq. ft.)	x	Total Impervious Cover (sq. ft.)	x	Adjustment Factor
Charge per property		\$0.00498		Measured in square feet for each property		(1.5425 x Percent of Impervious Cover) + 0.1933

# FEES

<u>FEE</u>	<u>DESCRIPTION</u>	<u>AMOUNT</u>	<u>TIME OF PAYMENT</u>
<b>Transportation</b>	Fee based on developed acreage and a trip factor based on usage of the property.	Home: \$14.96 Duplex: \$13.62 Triplex: \$11.60 Garage Apt: \$14.96 Townhouse/Condo: \$11.60 Mobile Home: \$10.39 Commercial: \$74.85 per developed acre Fourplex: \$11.60 Five or more units: \$11.74	Monthly
<b>Broken Seal</b>	Charge to replace a broken electric meter seal.	\$55.00	Added to next bill
<b>Meter Tampering</b>	Charge to investigate tampered electric meters (may be in addition to utility diversion charges).	\$850.00	Added to next bill
<b>Smart Meter Opt-Out</b>	Opt out of Automated Smart Meter System and switch to manual analog meter reads	\$75.00 set up charge \$10 monthly charge	Added to next bill Added to next bill
<b>Temporary Construction/ Homebuilders Loop</b>	Charge to install an electric meter for construction purposes only.	\$265.00	-
<b>Emergency Repair Cut Off/On</b>	Charge added to utility bill for customer requests for utility to cut off/on services to water meter for repairs or other miscellaneous reasons.	\$31.80	Added to next bill
<b>Re-Initiation of Service</b>	Charge to re-initiate service at an address where customer had previous service at the same address.	\$25.00	Added to next bill
<b>Customer Requested Meter Test</b>	Charge to test a meter upon a customer's request when a test at the address was performed during the preceding 36 months and over-registration is not in excess of industry standards.	\$25.00	Added to next bill
<b>Initiation</b>	Charge to initiate new electric and/or water service.	\$20.00	First bill
<b>Returned Payment</b>	Charge to process account payments that are returned, dishonored or denied by a bank, lender or 3rd party payer.	\$30.00	Added to next bill
<b>Account Records</b>	Charge for researching or compiling customer accounting/ billing information.	\$25.00/hr	Added to next bill
<b>Late Penalty Payment</b>	Charge when payments arrive after due date. Postmarks cannot be recognized as proof of timely payment.	5% of unpaid water, wastewater & electric charges	Added to next bill