

**CITY OF AUSTIN UTILITY RATES AND FEES SCHEDULE**T-41655  
11/01/20For detailed information on rates and fees, call **512-494-9400** or **1-888-340-6465**.  
Para información detallada o tarifas en español, llame al **512-494-9400** o llame al **1-888-340-6465**.**RATES****Austin Energy — ELECTRIC****Residential Rates**

Customer Classification	Customer Charge (\$/Month)	Energy Charge (\$/kWh) kWh Tier	Power Supply Adjustment (\$/kWh)	Regulatory Charge (\$/kWh)	Community Benefit Charge (\$/kWh)
Inside Residential (Inside City Limits)	\$10.00	0-500 \$0.02801 501-1000 \$0.05832 1001-1500 \$0.07814 1501-2500 \$0.09314 Additional \$0.10814	\$0.03078	\$0.01009	\$0.00516
Outside Residential (Outside City Limits)	\$10.00	0-500 \$0.03700 501-1000 \$0.05600 Additional \$0.07868	\$0.03078	\$0.01009	\$0.00344

**Inside Commercial Rates - Inside City Limits**

Customer Classification	Customer Charge (\$/Month)	Electric Delivery Charge (\$/kW)	Demand Charge (\$/kW)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)	Regulatory Charge	Community Benefit Charge (\$/kWh)
Secondary < 10 kW	\$18	NA	NA	\$0.04802	\$0.03078	\$0.01009 / kWh	\$0.00420
Secondary ≥ 10 < 300 kW	\$27.50	\$4.50	\$4.19	\$0.02421	\$0.03078	\$2.81 / kW	\$0.0042
Secondary ≥ 300 kW	\$71.50	\$4.50	\$6.40	\$0.01955	\$0.03078	\$2.81 / kW	\$0.0042
Primary < 3 MW	\$275	\$4.50	\$7.00	\$0.00053	\$0.03009	\$2.75 / kW	\$0.00413
Primary ≥ 3 < 20 MW	\$2,200	\$4.50	\$9.17	\$0.00052	\$0.03009	\$2.75 / kW	\$0.00413
Primary ≥ 20 MW	\$2,750	\$4.50	\$10.37	\$0.00152	\$0.03009	\$2.75 / kW	\$0.00413
Contract Primary	\$11,000	\$4.50	\$10.20	\$0.00000	\$0.03009	\$2.75 / kW	\$0.00058
Transmission	\$2,750	NA	\$12.00	\$0.00500	\$0.02970	\$2.72 / kW	\$0.00408
Contract Transmission	\$21,120	NA	\$11.15	\$0.00000	\$0.02970	\$2.72 / kW	\$0.00058

**Outside Commercial Rates - Outside City Limits**

Customer Classification	Customer Charge (\$/Month)	Electric Delivery Charge (\$/kW)	Demand Charge (\$/kW)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)	Regulatory Charge	Community Benefit Charge (\$/kWh)
Secondary < 10 kW	\$18	NA	NA	\$0.04802	\$0.03078	\$0.01009 / kWh	\$0.00296
Secondary ≥ 10 < 300 kW	\$27.50	\$4.50	\$4.19	\$0.02356	\$0.03078	\$2.81 / kW	\$0.00296
Secondary ≥ 300 kW	\$71.50	\$4.50	\$6.40	\$0.01902	\$0.03078	\$2.81 / kW	\$0.00296
Primary < 3 MW	\$275	\$4.50	\$7.00	\$0.00052	\$0.03009	\$2.75 / kW	\$0.00291
Primary ≥ 3 < 20 MW	\$2,200	\$4.50	\$9.17	\$0.00051	\$0.03009	\$2.75 / kW	\$0.00291
Primary ≥ 20 MW	\$2,750	\$4.50	\$10.37	\$0.00152	\$0.03009	\$2.75 / kW	\$0.00291
Contract Primary	\$11,000	\$4.50	\$10.20	\$0.00000	\$0.03009	\$2.75 / kW	\$0.00058
Transmission	\$2,750	NA	\$12.00	\$0.00500	\$0.02970	\$2.72 / kW	\$0.00288
Contract Transmission	\$21,120	NA	\$11.15	\$0.00000	\$0.02970	\$2.72 / kW	\$0.00058

**Other Rates**

Customer Classification	Customer Charge (\$/Month)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)
Customer Owned Metered Lighting	\$15	\$0.06175	\$0.03078
Customer Owned Non-Metered Lighting	-	\$0.02604	\$0.03078

Customer Classification	100 Watt	175 Watt	250 Watt	400 Watt	Power Supply Adjustment (\$/kWh)
Security Lights	\$7.03	\$12.05	\$18.07	\$28.12	\$0.03078

# RATES

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## Austin Water — WATER & WASTEWATER

### Retail Water Rates

Residential Customers					
Meter Size (inches)	Monthly Customer Account Charges			Monthly Consumption (Volume) Charge	
	Equivalent Meter	Tiered Minimum Charge (Based on Total Billed Consumption)		Interval	Charge per 1,000 Gallons
5/8	\$7.25	Gallons:		0-2,000 Gallons	\$2.89
3/4	\$10.60	0-2,000	\$1.25	2,001-6,000 Gallons	\$4.81
1	\$13.60	2,001-6,000	\$3.55	6,001-11,000 Gallons	\$8.34
1 1/2	\$15.50	6,001-11,000	\$9.25	11,001-20,000 Gallons	\$12.70
2	\$25.40	11,001-20,000	\$29.75	20,001- Over Gallons	\$14.21
3	\$75.10	20,001- Over	\$29.75		
4	\$124.80				
6	\$253.80				
8	\$482.20				
10	\$760.20				
12	\$998.40				
<b>Customer Assistance Program (CAP)</b>					
The Customer Charge, Tiered Fixed Charge, and the Community Benefit Charge are waived for CAP customers who are only charged a discounted Volume Charge, the Water Revenue Stability Reserve Fund Surcharge and Drought Surcharge.				0-2,000 Gallons	\$1.23
				2,001-6,000 Gallons	\$3.65
				6,001-11,000 Gallons	\$6.00
				11,001-20,000 Gallons	\$11.51
				20,001- Over Gallons	\$14.21

Multi-Family & Commercial Customers						
Meter Size (inches)	Monthly Customer Account Charges			Monthly Consumption (Volume) Charge		
	Equivalent Meter	Additional Multi-Family	Additional Commercial	Customer	Charge per 1,000 Gallons	
5/8	\$7.25	\$12.50	\$8.75			
3/4	\$10.60	\$21.00	\$15.00		<u>Off Peak</u>	<u>Peak</u>
1	\$13.60	\$33.00	\$23.00	Multi-Family	\$4.53	\$5.00
1 1/2	\$15.50	\$42.00	\$29.00	Commercial	\$5.27	\$5.66
2	\$25.40	\$83.00	\$58.00			
3	\$75.10	\$292.00	\$204.00			
4	\$124.80	\$500.00	\$350.00			
6	\$253.80	\$1,042.00	\$729.00			
8	\$482.20	\$2,000.00	\$1,400.00			
10	\$760.20	\$3,167.00	\$2,217.00			
12	\$998.40	\$4,167.00	\$2,917.00			
				Off Peak (Nov. 1 - June 30 bills)		
				Peak (July 1 - October 31 bills)		

**Large Volume & Wholesale Customers**  
Charges Vary by Customer

**All Customers - Water Revenue Stability Reserve Fund Surcharge**  
Retail: \$0.05 per 1,000 Gallons      Wholesale: \$0.10 per 1,000 Gallons

**All Customers - Water Drought Rate Surcharge**  
Stage 3: \$1.00 per 1,000 Gallons      Stage 4: \$3.00 per 1,000 Gallons  
Surcharge will take effect next monthly billing cycle following the declaration of Stage 3 or Stage 4 water restrictions and will continue until directed by City Manager.

**Water Non-CAP Retail Customers - Community Benefit Charge**  
\$0.15 per 1,000 Gallons

### Retail Wastewater Rates

Monthly Customer Charge	Customer Class	Charge per 1,000 Gallons
\$10.30	<b>Single Family Residential:</b>	
	0 - 2,000 Gallons	\$4.85
	2,001 - Over Gallons	\$9.94
	<b>Customer Assistance Program:</b>	
	0 - 2,000 Gallons	\$3.11
	2,001 - Over Gallons	\$7.90
	<b>Multi-Family</b>	\$8.93
	<b>Commercial</b>	\$8.95
	<b>Large Volume and Wholesale</b>	Varies by Customer

**Wastewater Non-CAP Retail Customers - Community Benefit Charge**  
\$0.15 per 1,000 Gallons

**In case of discrepancies, the official rates and fees on file with the Austin City Clerk's office takes precedence.** For a complete listing of rates and fees, contact us at: 512-494-9400 or 1-888-340-6465, www.austintexas.gov/resident/household or City of Austin, P.O. Box 2267, Austin, TX 78783-2267.

THE CITY OF AUSTIN IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT

# RATES

## Austin Resource Recovery MONTHLY—TRASH

Customer Charge	Trash Charges		
Commercial: \$17.30 +	Each 24 gallon trash cart: \$3.85	<b>Frequency Surcharge</b>	1x per week: \$0.00
	Each 32 gallon trash cart: \$5.10		2x per week: \$40.00
	Each 64 gallon trash cart: \$10.25		3x per week: \$100.00
	Each 96 gallon trash cart: \$30.70		6x per week: \$200.00
			7x per week: \$240.00
Residential: \$17.30 +	Each 24 gallon trash cart: \$3.85	Dumpster Service: \$20.00	
	Each 32 gallon trash cart: \$5.10		
	Each 64 gallon trash cart: \$10.25		
	Each 96 gallon trash cart: \$30.70		
Central Business District			
Commercial	\$8.75 + \$17.40 Trash per cubic yard per week + \$17.00 Special Cleaning Service + \$11.50 Composting per cubic yard per week		
Residential	\$7.00 + \$14.50 Dumpster Fee		
Other Fees & Charges			
New Service Fee	\$15.00	Un-Stickered Extra Trash, per bag	\$9.60
Cart Exchange Fee	\$15.00	Extra Trash Stickers	\$4.00
Late Set Out Fee	\$8.00	Damaged Cart Fee	\$45.00
Special Hauling and Collection Services: call 3-1-1 for pricing and scheduling information.			

### Clean Community Services - MONTHLY

Customer Charge	Residential	Commercial
Austin Resource Recovery	\$4.70	\$16.50

### Clean Community Services - MONTHLY

Customer Charge	Residential	Commercial
Austin Code Department	\$4.25	\$4.25

### Watershed Protection – MONTHLY DRAINAGE CHARGE

Monthly Drainage Charge	=	Monthly Base Rate (\$/sq. ft.)	x	Total Impervious Cover (sq. ft.)	x	Adjustment Factor
Charge per property		\$0.00498		Measured in square feet for each property		(1.5425 x Percent of Impervious Cover) + 0.1933

# FEES

<u>FEE</u>	<u>DESCRIPTION</u>	<u>AMOUNT</u>	<u>TIME OF PAYMENT</u>
<b>Transportation</b>	Fee based on developed acreage and a trip factor based on usage of the property.	Home: \$13.04 Duplex: \$11.87 Triplex: \$10.11 Garage Apt: \$13.04 Townhouse/Condo: \$10.11 Mobile Home: \$9.06 Commercial: \$65.24 per developed acre Fourplex: \$10.11 Five or more units: \$10.23	Monthly
<b>Broken Seal</b>	Charge to replace a broken electric meter seal.	\$55.00	Added to next bill
<b>Meter Tampering</b>	Charge to investigate tampered electric meters (may be in addition to utility diversion charges).	\$850.00	Added to next bill
<b>Smart Meter Opt-Out</b>	Opt out of Automated Smart Meter System and switch to manual analog meter reads	\$75.00 set up charge \$10 monthly charge	Added to next bill Added to next bill
<b>Temporary Construction/ Homebuilders Loop</b>	Charge to install an electric meter for construction purposes only.	\$265.00	-
<b>Emergency Repair Cut Off/On</b>	Charge added to utility bill for customer requests for utility to cut off/on services to water meter for repairs or other miscellaneous reasons.	\$31.25	Added to next bill
<b>Re-Initiation of Service</b>	Charge to re-initiate service at an address where customer had previous service at the same address.	\$25.00	Added to next bill
<b>Customer Requested Meter Test</b>	Charge to test a meter upon a customer's request when a test at the address was performed during the preceding 36 months and over-registration is not in excess of industry standards.	\$25.00	Added to next bill
<b>Initiation</b>	Charge to initiate new electric and/or water service.	\$20.00	First bill
<b>Returned Payment</b>	Charge to process account payments that are returned, dishonored or denied by a bank, lender or 3rd party payer.	\$30.00	Added to next bill
<b>Account Records</b>	Charge for researching or compiling customer accounting/ billing information.	\$25.00/hr	Added to next bill
<b>Late Penalty Payment</b>	Charge when payments arrive after due date. Postmarks cannot be recognized as proof of timely payment.	5% of unpaid water, wastewater & electric charges	Added to next bill