

# AUSTIN UTILITIES NOW

INFORMATION ABOUT YOUR CITY SERVICES



March 2025

## Conserve with My ATX Water



### Benefits:

- » See your household water use in near real-time.
- » Download your data to drill down on trends and seasonal patterns.
- » Set custom thresholds for water use notifications.
- » Receive alerts for possible water leaks.
- » Get water-saving tips for both home and outdoors.

### Follow these three easy steps:

1. **Locate** your utility account number on your utility bill or by logging in at [coautilities.com](https://coautilities.com).
2. **Go to** [austintx.watersmart.com](https://austintx.watersmart.com) and enter your account number and zip code.
3. **Complete** your user profile and start saving!

More information at [myatxwater.org](https://myatxwater.org).

Are you ready to get more connected? Austin Water is in the final stages of upgrading its metering system with digital meters. These new meters allow Austin Water customers to access a portal that provides near real-time water use metrics, emergency alerts, water conservation tips and many other customizable features.



## New on-demand service for easy battery and hazardous waste disposal

Disposing of batteries and other household hazardous waste (HHW) just got easier thanks to the new on-demand HHW collection service. City of Austin residential customers, which include single-family homes up to fourplexes, can schedule up to three collections a year. Scheduling an appointment is required, but easy. Use the **Austin Recycles app**, go to [austintexas.gov/ondemand](https://austintexas.gov/ondemand) or call **3-1-1** to make an appointment.

Never throw batteries in the trash or recycling. Batteries can cause fires in carts, dumpsters, trucks, recycling facilities and the landfill. They can also create other environmental issues when not recycled properly. All Austin and Travis County residents can dispose of batteries at the Recycle and Reuse Drop-off Center. Appointments are required.

Visit [austintexas.gov/batteries](https://austintexas.gov/batteries) to learn more about battery recycling and to find other drop-off locations.



## Free Green By Design workshops are back

Interested in buying, building or remodeling a sustainable home? Check out **Green By Design** virtual workshops from Austin Energy Green Building.

Why build a green home? Green building practices help lessen the environmental impacts of construction and create healthier, more resilient living spaces. Sustainable homes are built to conserve energy and water, use less toxic materials and reduce waste — all without sacrificing style and comfort.

**Green By Design** virtual workshops are free and open to the public. Join each session live or watch online anytime.

- » **Session 1: Planning and Design**  
Tuesday, April 1
- » **Session 2: Materials and Landscaping**  
Tuesday, April 8
- » **Session 3: Home Systems**  
Tuesday, April 15

Visit [austinenergy.com/webinar](https://austinenergy.com/webinar) to register today.



# No loose change? No problem.

Why dig for coins when the Park ATX mobile app makes parking in Austin easy and convenient?

Go to [parkatxapp.com](https://parkatxapp.com) or search for “Park ATX” in your app store, download it to your smart device and create an account. Once you’re parked, look for Park ATX app signs, locate your parking zone and create a parking session.

And you can save money using the app! You get up to two free 15-minute parking sessions every 24 hours by using the validation codes **FREE15ATX1** and **FREE15ATX2**. (The two codes cannot be used for the same session, and additional time past 15 minutes will be charged.)

For more information about the app as well as longer-term parking solutions, please visit [austintexas.gov/parkatx](https://austintexas.gov/parkatx).



## Impervious cover updates

The Watershed Protection Department is updating impervious cover data, and some customers will see a change to the drainage charge on their bill. Impervious cover includes rooftops, driveways, parking lots and other surfaces that do not absorb rainwater. For most accounts, the update will result in no change or a change of less than \$1 per month. Accounts with the largest changes will receive additional notification via phone. The drainage charge funds solutions to flooding, erosion and water pollution. To learn more, visit [austintexas.gov/drainagecharge](https://austintexas.gov/drainagecharge).



# IDENTITY THEFT

## Community Shred Day

The annual Spring Shred Day from the Austin ARMA chapter is **Saturday, April 19, from 8 a.m.–1:30 p.m.** Only dry paper is accepted. Documents to be shredded must be packed in cardboard boxes no larger than 24 inches x 24 inches x 36 inches with fitted lids or securely closed box flaps. Please do not tape the boxes shut. Documents packed in hard plastic bins, plastic bags or any other form of storage container will not be accepted.

For additional information and location please visit [austinarma.com/shred-day](https://austinarma.com/shred-day). For questions, email [austinarmachapter@gmail.com](mailto:austinarmachapter@gmail.com).

## Have an active warrant or citation with Austin Municipal Court?

Take advantage of the 2025 Warrant Amnesty program from **March 31–April 25!** You can resolve unpaid citations or outstanding warrants without fear of arrest, and warrant fees will be waived. Get full details at [austintexas.gov/court](https://austintexas.gov/court) or **512-974-4800**.



CITY OF AUSTIN

# CAREER EXPO

April 2, 2025 | 10 AM - 3 PM

Palmer Events Center,  
900 Barton Springs Rd

*Keep Austin Hired!*

FREE AND OPEN TO THE PUBLIC  
[AustinTexas.gov/CareerExpo](https://AustinTexas.gov/CareerExpo)



Para obtener una copia en español de esta publicación, visite [coutilities.com/go/utilitynews](https://coutilities.com/go/utilitynews).

Customer Service Phone: 512-494-9400

24-Hour Power Outage Reporting: 512-322-9100 | 24-Hour Emergency Water Service: 512-972-1000

North Austin Utility Customer Service Center (Walk-in Center): 8716 Research Blvd., Ste. 115

South Austin Utility Customer Service Center (Walk-in Center): 1901 W. William Cannon Drive, Ste. 100



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