

AUSTIN UTILITIES NOW

INFORMATION ABOUT YOUR CITY SERVICES



July is smart irrigation month

As temperatures rise here in Austin, it can be hard to keep your landscapes and lawns healthy. When programmed appropriately, an auto-irrigation system is a great way to make sure you're keeping up with the lawn without breaking the bank or using too much water. July is Smart Irrigation month, which is a perfect time to up your knowledge of irrigation! Austin Water has plenty of ways to help you be smart about irrigating:



- » Check out our virtual Irrigation 101 Lunch & Learn series the second Friday of every month. The next one is on July 14.
- » Learn about our residential rebates for upgrading your irrigation system for efficiency at waterwiseaustin.org.
- » Sign up for the My ATX Water portal to monitor your household water use at myatxwater.org.
- » Learn more about Austin Water's irrigation system evaluation program at waterwiseaustin.org.
- » Find your watering day at waterwiseaustin.org.



Austin
WATER

Save energy and water this summer

Reduce your energy and water use for summer utility bill savings.

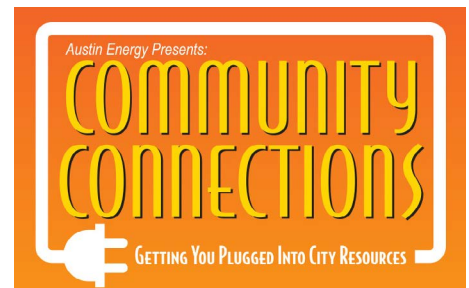
- » Find energy savings ideas and rebates at austinenergy.com/go/summer.
- » Monitor your energy use at coutilities.com.
- » Find water savings ideas at austinwater.org.
- » Monitor your water use at myatxwater.org.
- » Visit austinbillhelp.com for help with utility bills.
- » Find power outage preparation information at austinenergy.com/go/outage.



Apply today! Crossing guards needed to help students safely get back to school

Help your community and get to know your neighbors as a crossing guard! The Safe Routes to School Program is looking for crossing guards to help young students get to school safely. Safe Routes to School makes it easier for students to walk or bike to school through education, infrastructure projects and the employment of crossing guards.

The hourly wage for crossing guards is \$20 per hour for 2.5 hours per weekday. View a job description and learn how to apply at austintexas.gov/crossing-guards.



Get connected to valuable community resources

Mark your calendars for the Community Connections Resource Fair on **Saturday, Aug. 26, 11:30 a.m. to 4 p.m.** at **Del Valle High School, 5201 Ross Road, Del Valle, TX 78617**. Bring your family and explore services offered by the City of Austin — including Austin Energy — and other local organizations. Enjoy free food, prizes and activities for the kids.

See a spill, know the drill!

Pollutants can contaminate Austin's creeks, lakes and springs, harming human health and wildlife. You can report leaks, spills or pollution concerns to the 24-Hour Pollution Hotline at **512-974-2550** anytime. The City's Watershed Protection Department has a team of spill response investigators on call day and night. This team:

- » Identifies pollutants.
- » Determines causes and sources.
- » Assesses environmental impacts.
- » Finds responsible parties.

They also direct actions for cleanup and recommend best



practices to prevent future problems.

Help keep our community clean! Investigators work on about 1,000 cases each year, resulting in the removal of millions of gallons of

sewage, petroleum, sediment, trash, paint, food grease, chemicals and other hazards from the environment. Call **512-974-2550** anytime you see or suspect pollution in Austin.



Stop by the ReUse Store

The ReUse Store at the Recycle & Reuse Drop-off Center is open! Many materials that are dropped off at the center are in usable condition. These items go to the ReUse Store, where other people can pick them up, for

free. Availability varies, but items include art supplies, cleaning products, household chemicals, automotive fluids, etc. Visit austintexas.gov/dropoff to make an appointment and see what items you could (re)use.



Transportation User Fee exemption: do you qualify?

The monthly Transportation User Fee funds street maintenance, repair and other activities necessary for keeping Austin's roadways in good condition. Residential City of Austin utility customers may be eligible for an exemption if the person who is responsible for paying the utility bill meets the criteria of being age 65 or older OR does not own or regularly use a private motor vehicle.

For more information or to download and fill out the form, visit austintexas.gov/TUF.

Email completed forms to tufexemptions@austintexas.gov.

Get ready, stay ready

Weather disasters keep coming, with bigger storms that last longer.

As Austin Energy prepares for future power outage emergencies, you can get ready, too.

- » **Know** what information you need and where to get it.
- » **Update** your cell phone number and email address at coautilities.com or **512-494-9400** so Austin Energy can reach you with emergency information.
- » **Learn** how to report an outage, sign up for outage alerts and stay safe during an outage.

Visit austinenergy.com/go/outage so you can get ready, stay ready and know what to do in case of a power outage.

Para obtener una copia en español de esta publicación, visite coautilities.com/go/utilitynews.

Customer Service Phone: 512-494-9400

24-Hour Power Outage Reporting: 512-322-9100 | 24-Hour Emergency Water Service: 512-972-1000

East Austin Utility Customer Service Center (Walk-in Center): 2800 Webberville Rd.

North Austin Utility Customer Service Center (Walk-in Center): 8716 Research Blvd., Ste. 115

South Austin Utility Customer Service Center (Walk-in Center): 1901 W. William Cannon Drive, Ste. 100

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The City of Austin is committed to compliance with the Americans with Disabilities Act. Reasonable modifications and equal access to communications will be provided upon request. TDD 512-974-3256, Relay Texas 7-1-1 JUL-45382

