



For detailed information on rates and fees, call 512-494-9400 or 1-888-340-6465.
Para información detallada o tarifas en español, llame al 512-494-9400 o llame al 1-888-340-6465.

RATES Austin Energy — ELECTRIC

RESIDENTIAL RATES	Customer Charge (\$/Month)	Energy Charge (\$/kWh) kWh Tier	Power Supply Adjustment (\$/kWh)	PSA Administrative Adjustment*	Regulatory Charge (\$/kWh)	Community Benefit Charge (\$/kWh)	
Inside City Limits	\$15.00	0 - 300 301 - 900 901 - 2,000 Over 2,000	\$0.04106 \$0.05138 \$0.07525 \$0.10884	\$0.05322	-\$0.00518	\$0.01338	\$0.00999
Outside City Limits	\$15.00	0 - 300 301 - 900 901 - 2,000 Over 2,000	\$0.04106 \$0.04664 \$0.06066 \$0.07937	\$0.05322	-\$0.00518	\$0.01338	\$0.00793

INSIDE COMMERCIAL RATES — INSIDE CITY LIMITS

Customer Classification	Customer Charge (\$/Month)	Demand Charge (\$/kW)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)	PSA Administrative Adjustment*	Regulatory Charge	Community Benefit Charge (\$/kWh)
Secondary < 10 kW	\$36.41	N/A	\$0.02980	\$0.05322	-\$0.00518	0.01338 / kWh	\$0.00742
Secondary ≥ 10 < 300 kW	\$57.22	\$9.36	\$0.01840	\$0.05322	-\$0.00518	\$3.73 / kW	\$0.00742
Secondary ≥ 300 kW	\$286.11	\$11.96	\$0.01752	\$0.05322	-\$0.00518	\$3.73 / kW	\$0.00742
Primary < 3 MW	\$312.12	\$11.96	\$0.00113	\$0.05177	-\$0.00505	\$3.65 / kW	\$0.00725
Primary ≥ 3 < 20 MW	\$2,601.00	\$14.57	\$0.00019	\$0.05177	-\$0.00505	\$3.65 / kW	\$0.00725
Primary ≥ 3 < 20 MW HLF	\$6,553.48	\$13.96	N/A	\$0.05177	-\$0.00505	\$3.65 / kW	\$0.00187
Primary ≥ 20 MW	\$2,861.10	\$15.47	\$0.00158	\$0.05177	-\$0.00505	\$3.65 / kW	\$0.00725
Primary ≥ 20 MW HLF	\$20,808.00	\$14.99	N/A	\$0.05177	-\$0.00505	\$3.65 / kW	\$0.00187
Transmission	\$3,641.40	\$13.53	\$0.00357	\$0.05112	-\$0.00498	\$3.61 / kW	\$0.00719
HLF (Contract) Transmission	\$20,808.00	\$11.52	N/A	\$0.05112	-\$0.00498	\$3.61 / kW	\$0.00187

OUTSIDE COMMERCIAL RATES — OUTSIDE CITY LIMITS

Customer Classification	Customer Charge (\$/Month)	Demand Charge (\$/kW)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)	PSA Administrative Adjustment*	Regulatory Charge	Community Benefit Charge (\$/kWh)
Secondary < 10 kW	\$36.41	N/A	\$0.02980	\$0.05322	-\$0.00518	0.01338 / kWh	\$0.00536
Secondary ≥ 10 < 300 kW	\$57.22	\$9.36	\$0.01840	\$0.05322	-\$0.00518	\$3.73 / kW	\$0.00536
Secondary ≥ 300 kW	\$286.11	\$11.96	\$0.01752	\$0.05322	-\$0.00518	\$3.73 / kW	\$0.00536
Primary < 3 MW	\$312.12	\$11.96	\$0.00113	\$0.05177	-\$0.00505	\$3.65 / kW	\$0.00526
Primary ≥ 3 < 20 MW	\$2,601.00	\$14.57	\$0.00019	\$0.05177	-\$0.00505	\$3.65 / kW	\$0.00526
Primary ≥ 3 < 20 MW HLF	\$6,553.48	\$13.96	N/A	\$0.05177	-\$0.00505	\$3.65 / kW	\$0.00187
Primary ≥ 20 MW	\$2,861.10	\$15.47	\$0.00158	\$0.05177	-\$0.00505	\$3.65 / kW	\$0.00526
Primary ≥ 20 MW HLF	\$20,808.00	\$14.99	N/A	\$0.05177	-\$0.00505	\$3.65 / kW	\$0.00187
Transmission	\$3,641.40	\$13.53	\$0.00357	\$0.05112	-\$0.00498	\$3.61 / kW	\$0.00522
HLF (Contract) Transmission	\$20,808.00	\$11.52	N/A	\$0.05112	-\$0.00498	\$3.61 / kW	\$0.00187

OTHER RATES

Customer Classification	Customer Charge (\$/Month)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)	PSA Administrative Adjustment*
Customer Owned Metered Lighting	\$15.61	\$0.07945	\$0.05322	-\$0.00518
Customer Owned Non-Metered Lighting	\$0.00	\$0.03025	\$0.05322	-\$0.00518

Customer Classification	100 Watt or Less (Billed 35 kWh)	101 - 175 Watt (Billed 60 kWh)	176 - 250 Watt (Billed 90 kWh)	251 Watt or Greater (Billed 140 kWh)	Power Supply Adjustment (\$/kWh)	PSA Administrative Adjustment*
Security Lights	\$9.68	\$16.54	\$24.87	\$38.70	\$0.05322	-\$0.00518

*Pursuant to Austin City Council Ordinance, the Austin Energy Power Supply Adjustment may be updated monthly as necessary to recover pass-through costs.

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THE CITY OF AUSTIN IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT

RATES

Austin Water — WATER & WASTEWATER

WATER RATES FOR RETAIL CUSTOMERS

Monthly Customer Charges

Single-Family Residential Customers

Meter Size (inches)	Minimum Charge	Plus (+)	Monthly Tiered Minimum Charge (Based on Total Billed Volume)	
			Unit Rate Per 1,000 Gallons	
5/8	\$7.75		0-2,000 \$1.30	
3/4	\$11.63		2,001-6,000 \$3.74	
1	\$19.38		6,001-11,000 \$9.98	
1 1/2	\$50.38		11,001-20,000 \$22.52	
2	\$84.48		20,001-Over \$34.00	
3	\$142.60			
4	\$253.43			
6	\$585.13			
8	\$1,557.75			
10	\$2,712.50			
12	\$3,410.00			

Customer Assistance Program (CAP)
The Monthly Customer Charge, Monthly Tiered Minimum Charge, and Community Benefit Charge will be waived for residential customers who qualify and are enrolled in the discount program.

Volume Unit Charges

Single-Family Residential Customers

Residential Non-CAP

0-2,000	\$3.13
2,001-6,000	\$5.26
6,001-11,000	\$9.52
11,001-20,000	\$15.05
20,001-Over	\$18.06

Residential CAP

0-2,000	\$1.31
2,001-6,000	\$3.84
6,001-11,000	\$7.14
11,001-20,000	\$13.24
20,001-Over	\$17.52

Non-Residential Customers

Meter Size (inches)	Minimum Charge	Plus (+)	Monthly Additional Fixed Minimum Charge (Based on Total Billed Consumption)	
			Multifamily	Commercial
5/8	\$7.75		\$12.55	\$9.16
3/4	\$11.63		\$18.83	\$13.74
1	\$19.38		\$31.38	\$22.90
1 1/2	\$50.38		\$81.58	\$59.54
2	\$84.48		\$136.80	\$99.84
3	\$142.60		\$230.92	\$168.54
4	\$253.43		\$410.39	\$299.53
6	\$585.13		\$947.53	\$691.58
8	\$1,557.75		\$2,522.55	\$1,841.16
10	\$2,712.50		\$4,392.50	\$3,206.00
12	\$3,410.00		\$5,522.00	\$4,030.40

Non-Residential Customers

All Volumes: Unit Rate Per 1,000 Gallons

	Multifamily	Commercial
Off Peak (Nov-Jun)	\$4.67	\$5.46
Peak (Jul-Oct)	\$5.37	\$6.22

All Water Retail Non-CAP Customers

Unit Rate Per 1,000 Gallons

Reserve Fund Surcharge	\$0.05
Community Benefit Charge (CBC)	\$0.30
GoPurple Charge (CBC)	\$0.15
GoPurple (voluntary, per month)	\$6.00
Drought Rate Surcharge*	
Stage 3	\$1.00
Stage 4	\$2.00
Stage 5	\$3.00

*Will take effect next monthly billing cycle following the declaration of Stage 3, 4, or 5 water restrictions.

Large Volume and Wholesale Customers

All charges vary by customer

WASTEWATER SERVICE RATES FOR RETAIL CUSTOMERS

Monthly Customer Charges

All Customers	\$10.70
All Wastewater Retail Non-CAP Customers Unit Rate Per 1,000 Gallons	
Community Benefit Charge (CBC)	\$0.30
GoPurple (CBC)	\$0.15

Customer Assistance Program (CAP)

The Monthly Customer Charge and Community Benefit Charge will be waived for residential customers who qualify and are enrolled in the discount program.

Volume Charges (rate per 1,000)

Non-CAP Unit Rate Per 1,000 Gallons

0 – 2,000 Gallons	\$5.35
2,001 – 6,000 Gallons	\$11.25

CAP Unit Rate Per 1,000 Gallons

0 – 2,000 Gallons	\$3.32
2,001 – 6,000 Gallons	\$8.48

Non-Residential Customers

Multifamily	\$10.41
Commercial	\$11.30

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RATES

AUSTIN RESOURCE RECOVERY — MONTHLY TRASH

Customer Charge		Trash Charges				
Commercial: \$21.90	Plus (+)	Each Small (24-gallon) trash cart	\$4.30	Frequency Surcharge	1x per week:	\$0.00
		Each Medium (32-gallon) trash cart	\$5.75		2x per week:	\$40.00
		Each Large (64-gallon) trash cart	\$11.50		3x per week:	\$100.00
		Each Extra Large (96-gallon) trash cart	\$36.50		6x per week:	\$200.00
					7x per week:	\$240.00
Residential: \$21.90	Plus (+)	Each Small (24-gallon) trash cart	\$4.30	Dumpster Service: \$20.00		
		Each Medium (32-gallon) trash cart	\$5.75			
		Each Large (64-gallon) trash cart	\$11.50			
		Each Extra Large (96-gallon) trash cart	\$36.50			

CENTRAL BUSINESS DISTRICT

Commercial	\$8.75 + \$17.40 Trash per cubic yard per week + \$17.00 Special Cleaning Service + \$11.50 Organics per cubic yard per week
Residential	\$7.00 + \$14.50 Dumpster Fee

OTHER FEES & CHARGES

New Service Fee	\$15.00	Un-Stickered Extra Trash, per bag	\$10.20
Cart Exchange Fee	\$15.00	Extra Trash Stickers	\$5.00
Return Trip Fee	\$20.50	Damaged Cart Fee	\$45.00

Special Hauling and Collection Services: call 3-1-1 for pricing and scheduling information.

CLEAN COMMUNITY SERVICES — MONTHLY

Customer Charge	Residential	Commercial
Austin Resource Recovery	\$5.45	\$14.65

CLEAN COMMUNITY SERVICES — MONTHLY

Customer Charge	Residential	Commercial
Development Services Dept. Code Compliance	\$4.70	\$4.70

WATERSHED PROTECTION — MONTHLY DRAINAGE CHARGE

Monthly Drainage Charge	=	Monthly Base Rate (\$/sq. ft.)	X	Total Impervious Cover (sq. ft.)	X	Adjustment Factor
Charge per property		\$0.00565		Measured in square feet for each property		(1.5425 x Percent of Impervious Cover) + 0.1933

FEES

	DESCRIPTION	AMOUNT	TIME OF PAYMENT
Transportation	Fee based on developed acreage and a trip factor based on usage of the property.	House: \$19.74	Monthly
		Duplex: \$17.63	
		Triplex: \$14.69	
		Fourplex: \$14.69	
		Five or more units: \$14.89	
		Garage Apt: \$19.74	
		Townhouse/Condo: \$14.69	
		Mobile Home \$12.60	
		Commercial: \$97.94 per developed acre	
		Initiation	
Re-Initiation of Service	Charge to re-initiate service at an address where customer had previous service at the same address	\$25.00	Added to next bill
Account Records	Charge for researching or compiling customer accounting/billing information.	\$25.00/hr	Added to next bill
Returned Payment	Charge to process account payments that are returned, dishonored or denied by a bank, lender or 3rd party payer.	\$30.00	Added to next bill
Late Penalty Payment	Charge when payments arrive after due date. Postmarks cannot be recognized as proof of timely payment.	5% of unpaid water, wastewater and electric charges	Added to next bill
Smart Meter Opt-Out	Opt out of Automated Smart Meter System and switch to manual analog meter reads	\$75.00 set up charge \$10 monthly charge	Added to next bill
Customer Requested Meter Test	Charge to test a meter upon a customer's request when a test at the address was performed during the preceding 36 months and over-registration is not in excess of industry standards.	\$25.00	Added to next bill
Temporary Construction/Homebuilders Loop	Charge to install an electric meter for construction purposes only.	\$265.00	Added to next bill
Broken Seal	Charge to replace a broken electric meter seal.	\$55.00	Added to next bill
Meter Tampering	Charge to investigate tampered electric meters (may be in addition to utility diversion charges).	\$850.00	Added to next bill

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