

CITY OF AUSTIN UTILITIES  
**CUSTOMER ASSISTANCE PROGRAMS**  
 Financial Support Plus 1 Program



## Are you eligible?

The Financial Support Plus 1 Program helps customers who are having financial difficulties and are unable to pay their utility bills due to unexpected emergencies. Program eligibility is determined by the community organizations listed below. For additional information, please contact one of these agencies.

*AIDS Services of Austin	512-458-2437
*AISD International High School	512-414-6817
Aging and Disability Resource Center/ Area Agency on Aging of the Capital Area	1-855-937-2372
*Any Baby Can	512-454-3743
*Asian Family Support Services of Austin (AFSSA)	512-358-6318
*Austin Community College District	512-223-6072
Austin Public Health-Neighborhood Services Unit	
Blackland Neighborhood Center	512-972-5790
Crisis Intervention Team	512-972-6782
East Austin Neighborhood Center	512-972-6650
Montopolis Community Center	512-972-6705
Rosewood-Zaragosa Neighborhood Center	512-972-6740
South Austin Neighborhood Center	512-972-6840
St. John Community Center	512-972-5159 ext.4
*Austin Voices for Education & Youth —AISD school-based Family Resource Centers located at:	
Burnet Middle School	512-841-8288
Dobie Colleg Prep Academy	512-841-4411
LBJ Early College High School	512-841-2280
Martin Middle School	512-841-2802
Mendez Middle School	512-841-1016
Navarro Early College High School	512-414-8700
Northeast (formerly Reagan) Early College High School	512-414-6361
Webb Early College Prep Academy	512-841-9019
Berkeley United Methodist Church	512-766-0385
Bethany United Methodist Church	512-258-6017
*Capital Idea	512-457-8610
*Caritas of Austin	512-472-4135
Catholic Charities of Central Texas	512-651-6100
David Chapel Missionary Baptist Church	512-472-9748
*Easterseals Central Texas	512-615-6800
First United Methodist Church	512-478-5684
*Foundation Communities	737-717-4000
Foundation for the Homeless	512-453-6570
*Front Steps, Inc.	512-305-4100
*Goodwill Industries	512-637-7580
Greater Mt. Zion Baptist Church	512-469-9020
Hill Country Bible Church	512-331-2233

*Hospice Austin	512-342-4700
*Housing Authority of the City of Austin	512 767-7659
*Interfaith Action of Central Texas (IACT)	512-386-9145 ext.312
*LifeWorks	512-735-2400
*Lively Middle School	512-414-3207
Loaves and Fishes Ministry All Saints' Episcopal Church	512-637-2826
*Meals on Wheels Central Texas	512-476-6325
Memorial United Methodist Church	512-452-5798
Muslim Community Support Services (MCSS)	512-240-2257
*Refugee Services of Texas	512-472-9472
Sacred Heart-SVDP	512-926-1171
St. Albert the Great Catholic Church-SVDP	512-836-0020
St. Austin Catholic Church	512-477-9471
St. Austin Parish-SVDP	512-477-1589
St. Christopher Conference-SVDP	512-255-1389
St. John Neumann Catholic Church-SVDP	512-328-3220
St. Louis Catholic Church-SVDP	512-419-1667
Saint Louise House	512-297-2129 ext.211
Saint Mary Cathedral-SVDP	512-476-3750
St. Paul Catholic Church-SVDP	512-420-4077
St. Thomas More Catholic Church-SVDP	512-258-1161
Society of St. Vincent de Paul	512-251-6995 ext.0
*Student Emergency Services-UT Austin	512-471-5017
*Supportive Services for Veteran Families	512-915-4870
*Texas VFW Foundation	512-291-6850
*The SAFE Alliance	512-267-7233
*The Salvation Army Austin	512-476-1111
Travis County	
Pflugerville (North Rural)	512-854-1530
Central (Airport)	512-854-4120
Del Valle (South Rural)	512-854-1520
Jonestown (Northwest Rural)	512-854-1500
Manor (East Rural)	512-854-1550
Oak Hill (West Rural)	512-854-2130
South (Post Road)	512-854-9130
UPLift-University Presbyterian Church	512-476-5321 ext.114
*Welcome Table	512-879-4352 (EN) 512-879-4365 (SP)

\*Must be a current client of these agencies to receive Plus 1 utility assistance.



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# UTILIDADES DE LA CIUDAD DE AUSTIN

## PROGRAMA DE ASISTENCIA AL CLIENTE

### Programa de Apoyo Financiero Plus 1



## ¿Es usted elegible?

El Programa de Apoyo Financiero Plus 1 ayuda a los clientes que están pasando por dificultades financieras y no pueden pagar su cuenta de servicios públicos debido a emergencias inesperadas. Las organizaciones comunitarias a continuación determinan la elegibilidad para el programa. Para más información, por favor comuníquese con una de estas agencias.

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\*Debe ser cliente actual de estas agencias para poder recibir la asistencia con los servicios públicos Plus 1.



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