City of Austin Utilities

CUSTOMER ASSISTANCE PROGRAM
Financial Support Plus 1

Are you eligible?

The Financial Support Plus 1 program helps customers who are struggling to pay their utility bills due to financial difficulties or unexpected emergencies. To find out if you are eligible, please contact an agency listed below.

Agency	Phone Number
Aging and Disability Resource Center/ Area Agency on Aging of the Capital Area	1–855–937–2372
*AISD International High School	512–414–6817
*Any Baby Can	512–454–3743
*ASHwell	512–467–0088
*Asian Family Support Services of Austin (AFSSA)	877–281–8371
*Austin Community College District	512–223–6072
Austin Public Health–Neighborhood Services Unit	512–972–5780
*Austin Voices for Education & Youth —AISD school–based Family Resource Centers located at:	
Burnet Middle School	512–414–4341
Dobie College Prep Academy	512–414–3443
Martin Middle School	512–414–4348
Navarro Early College High School	512–414–4344
Northeast (formerly Reagan) Early College High School	512-414-4349
Perez Elementary School	512-414-4355
Webb Early College Prep Academy	512–414–4345
Berkeley United Methodist Church	512–766–0385
Bethany United Methodist Church	512–258–6017
*Capital Idea	512–457–8610
*Caritas of Austin	512–479–4610
Catholic Charities of Central Texas	512–651–6100
*Communities In Schools	512–462–1771
David Chapel Missionary Baptist Church	512–472–9748
*Easterseals Central Texas	512–615–6896
*Foundation Communities	737–717–4000
Foundation for the Homeless	512–453–6570
*Goodwill Central Texas	512–637–7580
Greater Mt. Zion Baptist Church	512–469–9020
Hope Food Pantry Austin	512–592–3171
*Hospice Austin	512–342–4700
*Housing Authority of the City of Austin	512 767–7659
*Interfaith Action of Central Texas (iACT)	512–386–9145
*LifeWorks	512–735–2400
Loaves and Fishes Ministry All Saints' Episcopal Church	512–637–2826

Agency	Phone Number
*Meals on Wheels Central Texas	512–476–6325
Muslim Community Support Services (MCSS)	512–240–2257
St. Austin Catholic Church	512–477–9471
**Society of St. Vincent de Paul	737–484–0901
Sacred Heart–SVDP	512–926–1171
Saint Elizabeth–SVDP	888–801–7837
Saint Mary Cathedral–SVDP	512–476–3750
St. Albert the Great Catholic Church–SVDP	512–836–0020
St. Austin Parish–SVDP	512–779–7693
St. Christopher Conference–SVDP	512–255–1389
St. John Neumann Catholic Church–SVDP	512–328–3220 ext. 137
St. Louis Catholic Church–SVDP	512–419–1667
St. Paul Catholic Church–SVDP	512–420–4077
St. Thomas More Catholic Church–SVDP	512–258–1161
San Jose–SVDP	512–914–2747
**Each SVDP organization serves only people living within their parish boundaries. To identify YOUR SVDP go to austinsvdp.info	
Saint Louise House	512–333–1659
South Austin Church	512–442–8476
*Student Outreach and Support – UT Austin	512–471–5017
*Texas VFW Foundation	512–291–6850
*The SAFE Alliance	512–267–7233
*The Salvation Army Austin	512–634–5919
Travis County	
Central (Airport)	512–854–4120
Del Valle (South Rural)	512–854–1520
Jonestown (Northwest Rural)	512–854–1500
Manor (East Rural)	512–854–1550
Oak Hill (West Rural)	512–854–2130
Pflugerville (North Rural)	512–854–1530
Travis Early College High School	512–414–2527 ext. 30783
UPLift–University Presbyterian Church	512–476–5321 ext. 114
*Vivent Health	512–458–2437
*Welcome Table	512–943–7978

coautilities.com/go/cap

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