



Austin Energy's 2022 base rate review

The City of Austin's municipally owned electric utility is proposing changes to its base rates and conducting a base rate review.

Austin Energy needs a \$48 million revenue increase, based on a cost-of-service study looking at the utility's FY 2021 financial data. This would mean a 7.6 percent overall base rate increase, though actual bill impacts would vary depending on customer class and energy use.

Through the base rate review process, Austin Energy wants to bring its financials back into balance by:

- » Updating an outdated residential base rate structure, which does not accurately reflect customer costs.
- » Better recovering fixed costs by relying less on energy sales.
- » Adjusting for higher operation and maintenance costs.
- » Bringing customers closer to what it costs to serve them and establishing more equitable charges as the community continues to grow.

Some of the proposed changes include:

- » Reducing the number of residential tiers for inside-City of Austin customers from five tiers to three tiers.
 - **Tier 1** (0-300 kWh) — 3.8 cents per kWh
 - **Tier 2** (301-1,200 kWh) — 4.3 cents per kWh
 - **Tier 3** (1,201+ kWh) — 4.8 cents per kWh
- » Increasing the residential customer charge from \$10 to \$25.
- » Bringing outside- and inside-City of Austin residential customers together in the new rates.

You can find all the proposed changes and the specific reasons behind them at austinenenergy.com/go/rates.

Because Austin Energy is owned by the City of Austin, the community has a voice in the future of the utility. Austin Energy's full proposal is going through a base rate review. This review is an open and transparent process that leads to a final approval by the Austin City Council. You can find more information and feedback opportunities for the 2022 base rate review at www.speakupaustin.org/rates.



Celebrate May — ride a bike!

May is Bike Month, and Austin Transportation is here to help you find the perfect route to wherever you need to go on two wheels. The 2022 Austin Bike Map provides bike routes coded by comfort level and includes a range of options, from "high comfort" to "helpful sidewalks" to "rough trails." You can also find tips on how to ride in traffic, how to say/sign "bicycle" in some of Austin's most common languages, how to be a Bicycle-Friendly Driver and more.

The Austin Bike Map can be found as a regularly updated online, interactive version and a large, printed version that folds into a pocket-sized map. The bike map is free and available at bike shops, some libraries and recreation centers. Check out the map at: austintexas.gov/bikemap.



What's your flood risk?

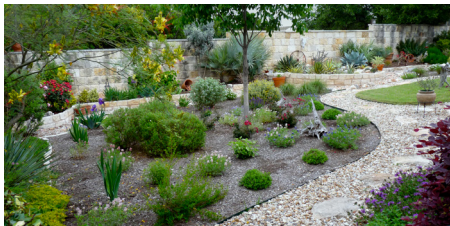
Depending on recent rainfall, Austin's creeks may be bone dry, gently flowing, or raging torrents. About 10 percent of Austin is floodplain — land likely to be under water when a creek overflows its banks. The City of Austin has resources to help you find out if your home or business is in a floodplain.

We have two types of floodplains, and you can find both at atxfloodpro.com. FEMA floodplains are used for flood insurance. City of Austin floodplains are used for development and building permits.

If your home or business is in or near a floodplain, visit atxfloodsafety.com for information on signing up for emergency alerts, making a plan and more. If you want the City to provide floodplain map information for your home or business, contact the City's Floodplain Office at **512-974-2843** or floodpro@austintexas.gov.

Austin Water outdoor rebates

Austin Water offers customers a variety of outdoor rebates to help maintain a healthy landscape while conserving water.



Landscape Survival Tools — encourages customers to improve landscapes using mulch, compost and core aeration. Eligible applicants can receive up to \$120:

- » **\$50** for at least 2 cubic yards of compost.
- » **\$40** for at least 2 cubic yards of mulch.
- » **\$30** for core aerating service of entire front and/or back lawn.

Rainwater Harvesting — offers customers up to \$5,000:

- » **\$0.50 per gallon of capacity**, up to half the equipment cost for non-pressurized systems.
- » **\$1.00 per gallon of capacity**, up to half the equipment cost for pressurized systems.

Irrigation System Upgrades — offers customers up to \$1,000 to improve automatic irrigation:

- » **Up to \$50** for Rain or Soil Moisture Sensor.
- » **Up to \$150** for an Irrigation System Pressure Regulating Valve.
- » **Up to \$200** for converting to 6-inch heads (\$3 per head).

Before starting a project, please check eligibility requirements and guidelines.

Conserving today means protecting our supply for generations to come. For more information, please visit austinwater.org.

Are you Summer Ready?

Summer should be about running barefoot in your yard, BBQs and pool parties, NOT about bug bites or uncomfortable rashes!

Before the summer heats up, let's do a quick look around the house:

- » **Keep your lawn shorter than 12 inches.**
- » **Flip over any containers that may have dirty water like pots or buckets.**
- » **Dumping trash in unmarked areas is a Code violation, so don't dump, recycle!**

These simple things will keep your house free of bugs and critters and enjoy the best of summer. To learn more about Summer Ready visit austintexas.gov/code.

Thank you for supporting renewable energy

Austin Energy would like to recognize and thank all the Austin Energy customers helping our community work toward a clean energy future by participating in wind and solar energy offerings. Check out these renewable factoids:

- » More than 27,000 customers choose Texas wind for homes and businesses, and you can too at austinenergy.com/go/greenchoice. That amount of wind energy equals:
 - **Removing the same amount of carbon from the air as 662,325 acres of U.S. forests in one year.**
 - **Removing greenhouse gas emissions that would come from 117,569 driven vehicles in a year.**
- » Austin Energy's electric car charging network runs on wind energy and offers you more than 1,000 Level 2 charging ports and 29 fast charging ports all over the city.
 - **You can subscribe to Plug-In EVerYwhereSM for just \$4.17 a month and access unlimited Level 2 charging for your vehicle.**
 - **Fast charging is available for \$0.21 per minute, plug-in to plug-out.**
 - **Visit ev.austinenergy.com to learn more about how you can enjoy an EV!**
- » The local solar community is 12,000 customers strong! Now you can become an expert solar shopper by visiting austinenergy.com/go/solar101.

Learn more about ERCOT-directed **Electricity Load Shedding and What It Could Mean to You** at austinenergy.com/go/loadshed.

Avoid the ick

Reducing the amount of trash you generate in your home benefits our community and the planet. Still, it can be a dirty job, especially as seasons change and temperatures rise. Here are some tips to help reduce odors, moisture and pests in your green composting cart.

- » **Freeze the stinky stuff** — Freeze meat, bones, fish and dairy until you are ready to set out your green composting cart to cut the stink factor out of the equation.
- » **Keep it clean** — Consider placing yard trimmings, newspaper or a pizza box at the bottom of your cart to absorb moisture. Sprinkle baking soda inside your green cart to absorb odors and keep it smelling "so fresh & so clean."

For more tips, check out austintexas.gov/compostingguide.

Si gusta recibir este folleto en español, llame a los Servicios Públicos de la Ciudad de Austin al 512-972-9523.

Customer Service Phone: 512-494-9400

24-Hour Power Outage Reporting: 512-322-9100 | 24-Hour Emergency Water Service: 512-972-1000

East Austin Utility Customer Service Center (Walk-in Center): 2800 Webberville Rd.

North Austin Utility Customer Service Center (Walk-in Center): 8716 Research Blvd., Ste. 115

South Austin Utility Customer Service Center (Walk-in Center): 1901 W. William Cannon Drive, Ste. 100

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