



Harmful algae may pose danger for dogs

Does your dog like to play in the water? Keep your beloved pet away from algae in our lakes, creeks and ponds. Cyanobacteria, also called blue-green algae, can produce toxins and have been deadly to dogs in our area. Harmful algae have already been found this year in Lake Austin and the Highland Lakes.

Treat all algae like it may be toxic and do not allow your dog to ingest or touch any algae. Avoid handling algae yourself. If your dog does go swimming, rinse him afterwards. Check austintexas.gov/algae or call **3-1-1** for the latest information. If you allow your dog to play in the water, it's at your own risk.

How to save energy and water as temperatures rise

Summer is here, which means warmer weather and more benefits from conserving energy and water. Austin Energy and Austin Water want to help you save money this summer with simple conservation tips. Read on for easy tips to save on your summer utility bills:



Energy:

- » **Set your thermostat at 78 degrees or higher.**
- » **Unplug electronics and turn off power strips when not in use.**
- » **Set your refrigerator temperature between 35 and 38 degrees and your freezer to 0 degrees.**
- » **Avoid turning on the oven during the hottest time of the day.**
- » **Use energy efficient lighting.**

Water:

- » **Water your lawn only on your assigned day and times.**
- » **Take shorter showers (five minutes). If you take a bath, fill the tub half full.**
- » **Replace bathroom faucet aerators and showerheads.**
- » **Turn off the water. Don't run water while shaving, brushing your teeth, lathering in the shower and shampooing or conditioning your hair.**

For more energy savings tips and rebates from Austin Energy, visit austinenergy.com/go/summer. To explore water conservation tips and rebates from Austin Water, visit austinwater.org. To monitor your energy and water usage and explore your bill payment options, visit coutilities.com.

SAFETY TIP!



Palm trees pose hazard after storm

Did you know it's estimated that up to 90 percent of palm trees in Austin are dead following February's winter storm? To ensure the safety of all residents, Austin Public Works Forestry is inspecting vegetation in the public right of way and is proactively removing dead palms in high-traffic areas. You can help by reporting dead trees in the right of way to **3-1-1**.

The City prioritizes public safety when damaged trees pose a risk. Dead and rotting palms are heavy and can snap and fall without warning, creating hazardous conditions for people and property. Residents with palms on their property should call a certified arborist and schedule an appointment. Learn about right-of-way maintenance at austintexas.gov/cleartherow.

Get help with utility bills

If you are struggling to pay your utility bill, help is here. From utility bill discounts to payment arrangements and help with past due bills, the City of Austin's Customer Assistance Programs offer resources and support to help customers pay and manage their utility bills. Find out if you qualify and explore your options at coutilities.com/go/cap.

Improve your home's energy efficiency with rebates from Austin Energy

Looking for ways to save energy and lower your electric bill this summer? If your house is more than 10 years old, consider Home Performance with ENERGY STAR® upgrades. This comprehensive approach to home energy efficiency can save you up to 20 percent on summer energy bills. Plus, home energy upgrades can increase the lifespan of your AC by helping it cool more efficiently.

Enjoy rebates averaging \$1,800 and take advantage of low-interest financing to help you get started.

Home Performance with ENERGY STAR benefits:

- » Increased efficiency and lifespan of AC unit.
- » Improved indoor air quality and fewer pollutants.
- » Equal temperatures in each room for greater comfort.
- » Reduced energy waste and improved carbon footprint.



Learn more at austinenrgy.com/go/house. Explore more summer savings tips at austinenrgy.com/go/summer.



Protect Austin's green spaces with Leave No Trace

Summer is here and if you're headed outdoors, plan ahead by packing right to Leave No Trace in Austin's natural spaces. Austin attracts thousands of people to its parks, trails and open spaces every day, and it is absolutely

critical that each of us minimize our impact when we head outdoors. Visit austintexas.gov/leavenotrace for a detailed list of principles and how you can preserve our parklands for generations to come.

Austin Water releases 2020 Water Quality Report

For more than 100 years, Austin Water has been committed to providing safe, reliable, high-quality drinking water with a focus on sustainable and affordable services to our customers. State and federal regulations require Austin Water to provide a water quality report annually to customers. The 2020

report provides information about your drinking water including sources, water quality and treatment processes, as well as summarizes the data collected in the preceding year. You can find the report online at austinwater.org/waterquality or call **512-972-0155** to receive a copy by email or mail.



Get around Austin — Easier. Faster. Smarter.

Austin Transportation's Get There ATX resource shows you how to get where you want to go, using whatever way you want to get there. Whether it's a bus, bike, scooter, ride share or walking, there are so many different sustainable transportation options to get around Austin. Enjoy the secondary benefit of exploring Austin from a different perspective. Visiting getthereatx.com is your ultimate resource to discovering easier, faster and more sustainable ways around Austin.

Si gusta recibir este folleto en español, llame a los Servicios Públicos de la Ciudad de Austin al 512-972-9523.

Customer Service Phone: 512-494-9400

24-Hour Power Outage Reporting: 512-322-9100 | 24-Hour Emergency Water Service: 512-972-1000

North Austin Utility Customer Service Center (Walk-in Center): 8716 Research Blvd., Ste. 115

South Austin Utility Customer Service Center (Walk-in Center): 1901 W. William Cannon Drive, Ste. 100

Rosewood-Zaragosa Neighborhood Center (Walk-in Center): 2800 Webberville Road, Ste. 110

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