



CITY OF AUSTIN UTILITY RATES AND FEES SCHEDULE



For detailed information on rates and fees, call 512-494-9400 or 1-888-340-6465. Para información detallada o tarifas en español, llame al 512-494-9400 o llame al 1-888-340-6465.

RATES Austin Energy — ELECTRIC

RESIDENTIAL RATES

Table with 7 columns: Customer Classification, Customer Charge (\$/Month), Energy Charge (\$/kWh) kWh Tier, Power Supply Adjustment (\$/kWh), PSA Administrative Adjustment*, Regulatory Charge (\$/kWh), Community Benefit Charge (\$/kWh). Rows include Inside Residential and Outside Residential.

INSIDE COMMERCIAL RATES — INSIDE CITY LIMITS

Table with 8 columns: Customer Classification, Customer Charge (\$/Month), Demand Charge (\$/kW), Energy Charge (\$/kWh), Power Supply Adjustment (\$/kWh), PSA Administrative Adjustment*, Regulatory Charge, Community Benefit Charge (\$/kWh). Rows include Secondary and Primary load ranges.

OUTSIDE COMMERCIAL RATES — OUTSIDE CITY LIMITS

Table with 8 columns: Customer Classification, Customer Charge (\$/Month), Demand Charge (\$/kW), Energy Charge (\$/kWh), Power Supply Adjustment (\$/kWh), PSA Administrative Adjustment*, Regulatory Charge, Community Benefit Charge (\$/kWh). Rows include Secondary and Primary load ranges.

OTHER RATES

Table with 5 columns: Customer Classification, Customer Charge (\$/Month), Energy Charge (\$/kWh), Power Supply Adjustment (\$/kWh), PSA Administrative Adjustment*. Rows include Metered and Non-Metered Lighting.

Table with 7 columns: Customer Classification, 100 Watt or Less (Billed 35 kWh), 101 - 175 Watt (Billed 60 kWh), 176 - 250 Watt (Billed 90 kWh), 251 Watt or Greater (Billed 140 kWh), Power Supply Adjustment (\$/kWh), PSA Administrative Adjustment*. Row includes Security Lights.

*Pursuant to Austin City Council Ordinance, the Austin Energy Power Supply Adjustment may be updated monthly as necessary to recover pass-through costs.

In case of discrepancies, the official rates and fees on file with the Austin City Clerk's office takes precedence. For a complete listing of rates and fees, contact us at: 512-494-9400 or 1-888-340-6465, coutilities.com/go/bulletins or City of Austin, P.O. Box 2267, Austin, TX 78783-2267.

RATES

Austin Water — WATER & WASTEWATER

RETAIL WATER RATES

RETAIL CUSTOMERS INCLUDE: RESIDENTIAL, MULTIFAMILY, COMMERCIAL, AND LARGE VOLUME

Monthly Customer Charges

Single-Family Residential Customers

Meter Size (inches)	Minimum Charge	Plus (+)	Monthly Tiered Minimum Charge (Based on Total Billed Volume)	
			Unit Rate Per 1,000 Gallons	
5/8	\$7.45		0-2,000	\$1.25
3/4	\$10.81		2,001-6,000	\$3.55
1	\$13.87		6,001-11,000	\$9.25
1 1/2	\$15.81		11,001-20,000	\$29.75
2	\$25.91		20,001-Over	\$29.75
3	\$76.60		Customer Assistance Program (CAP)	
4	\$127.30		The Monthly Customer Charge, Monthly Tiered Minimum Charge, and Community Benefit Charge will be waived for residential customers who qualify and are enrolled in the discount program.	
6	\$258.88			
8	\$491.84			
10	\$775.40			
12	\$1,018.37			

Volume Unit Charges

Single-Family Residential Customers

Non-CAP Unit Rate Per 1,000 Gallons

0-2,000	\$3.00
2,001-6,000	\$4.99
6,001-11,000	\$8.65
11,001-20,000	\$13.18
20,001-Over	\$14.74

CAP Unit Rate Per 1,000 Gallons

0-2,000	\$1.23
2,001-6,000	\$3.65
6,001-11,000	\$6.00
11,001-20,000	\$11.51
20,001-Over	\$14.21

Non-Residential Customers

Meter Size (inches)	Minimum Charge	Plus (+)	Monthly Additional Fixed Minimum Charge (Based on Total Billed Consumption)	
			Multifamily	Commercial
5/8	\$7.45		\$12.50	\$8.75
3/4	\$10.81		\$21.00	\$15.00
1	\$13.87		\$33.00	\$23.00
1 1/2	\$15.81		\$42.00	\$29.00
2	\$25.91		\$83.00	\$58.00
3	\$76.60		\$292.00	\$204.00
4	\$127.30		\$500.00	\$350.00
6	\$258.88		\$1,042.00	\$729.00
8	\$491.84		\$2,000.00	\$1,400.00
10	\$775.40		\$3,167.00	\$2,217.00
12	\$1,018.37	\$4,167.00	\$2,917.00	

Non-Residential Customers

All Volumes: Unit Rate Per 1,000 Gallons

	Multifamily	Commercial
Off Peak	\$4.67	\$5.46
Peak	\$5.15	\$5.86
Off Peak (Nov-Jun) Peak (Jul – Oct)		

All Water Retail Non-CAP Customers Unit Rate Per 1,000 Gallons

Reserve Fund Surcharge	\$0.05
Community Benefit Charge (CBC)	\$0.15
Drought Rate Surcharge*	
Stage 3	\$1.00
Stage 4	\$3.00

*Will take effect next monthly billing cycle following the declaration of Stage 3 or Stage 4 water restrictions.

Large Volume and Wholesale Customers

All charges vary by customer

WASTEWATER SERVICE RATES FOR RETAIL CUSTOMERS

Monthly Customer Charges

All Customers \$10.35

All Wastewater Retail Non-CAP Customers Unit Rate Per 1,000 Gallons

Community Benefit Charge (CBC) \$0.15

Volume Charges (rate per 1,000)

Non-CAP Unit Rate Per 1,000 Gallons

0 – 2,000 Gallons	\$5.10
2,001 – 6,000 Gallons	\$10.45

CAP Unit Rate Per 1,000 Gallons

0 – 2,000 Gallons	\$3.11
2,001 – 6,000 Gallons	\$7.90

Non-Residential Customers

Multifamily	\$9.32
Commercial	\$9.36

Customer Assistance Program (CAP)

The Monthly Customer Charge and Community Benefit Charge will be waived for residential customers who qualify and are enrolled in the discount program.

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THE CITY OF AUSTIN IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT

RATES

AUSTIN RESOURCE RECOVERY — MONTHLY TRASH

Customer Charge		Trash Charges				
Commercaill: \$20.45	Plus (+)	Each 24 gallon trash cart:	\$4.10	Frequency Surcharge	1x per week:	\$0.00
		Each 32 gallon trash cart:	\$5.45		2x per week:	\$40.00
		Each 64 gallon trash cart:	\$10.90		3x per week:	\$100.00
		Each 96 gallon trash cart:	\$34.55		6x per week:	\$200.00
					7x per week:	\$240.00
Residential: \$20.45	Plus (+)	Each 24 gallon trash cart:	\$4.10	Dumpster Service: \$20.00		
		Each 32 gallon trash cart:	\$5.45			
		Each 64 gallon trash cart:	\$10.90			
		Each 96 gallon trash cart:	\$34.55			

CENTRAL BUSINESS DISTRICT

Commercial	\$8.75 + \$17.40 Trash per cubic yard per week + \$17.00 Special Cleaning Service + \$11.50 Composting per cubic yard per week
Residential	\$7.00 + \$14.50 Dumpster Fee

OTHER FEES & CHARGES

New Service Fee	\$15.00	Un-Stickered Extra Trash, per bag	\$10.20
Cart Exchange Fee	\$15.00	Extra Trash Stickers	\$5.00
Return Trip Fee	\$20.50	Damaged Cart Fee	\$45.00

Special Hauling and Collection Services: call 3-1-1 for pricing and scheduling information.

CLEAN COMMUNITY SERVICES — MONTHLY

Customer Charge	Residential	Commercial
Austin Resource Recovery	\$5.00	\$14.65

CLEAN COMMUNITY SERVICES — MONTHLY

Customer Charge	Residential	Commercial
Development Services Department Code Compliance	\$4.70	\$4.70

WATERSHED PROTECTION — MONTHLY DRAINAGE CHARGE

Monthly Drainage Charge	=	Monthly Base Rate (\$/sq. ft.)	X	Total Impervious Cover (sq. ft.)	X	Adjustment Factor
Charge per property		\$0.00514		Measured in square feet for each property		(1.5425 x Percent of Impervious Cover) + 0.1933

FEES

DESCRIPTION	AMOUNT	TIME OF PAYMENT
Transportation	Home: \$17.87 Duplex: \$16.28 Triplex: \$13.89 Garage Apt: \$17.87 Townhouse/Condo: \$13.89 Mobile Home: \$12.46 Commercial: \$88.66 per developed acre Fourplex: \$13.89 Five or more units: \$14.06	Monthly
Broken Seal	Charge to replace a broken electric meter seal.	\$55.00
Meter Tampering	Charge to investigate tampered electric meters (may be in addition to utility diversion charges).	\$850.00
Smart Meter Opt-Out	Opt out of Automated Smart Meter System and switch to manual analog meter reads	\$75.00 set up charge \$10 monthly charge
Temporary Constuction/ Homebuilders Loop	Charge to install an electric meter for construction purposes only.	\$265.00
Emergency Cut Off/On	Charge added to utility bill for customer requests for utility to cut off/on services to water meter for repairsor other miscellaneous reasons.	\$31.80
Re-Initiation of Service	Charge to re-initiate service at an address where customer had previous service at the same address	\$25.00
Customer Requested Meter Test	Charge to test a meter upon a customer's requestwhen a test at the address was performed during the preceding 36 months and over-registration is not in excess of industry standards.	\$25.00
Initiation	Charge to initiate new electric and/or water service.	\$20.00
Returned Payment	Charge to process account payments that are returned, dishonored or denied by a bank, lender or 3rd party payer.	\$30.00
Account Records	Charge for researching or compiling customer accounting/ billing information.	\$25.00/hr
Late Penalty Payment	Charge when payments arrive after due date. Postmarks cannot be recognized as proof of timely payment.	5% of unpaid water, wastewater & electric charges

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